

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 July 2022 11:38 AM
To: Neo Soon Kheng
Subject: RE: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022
Attachments: GBC4486R Statement.PNG

Dear Ms Neo,

Apologised for late response.

We attached herewith a copy of third party accident statement for your easy reference.

We have reviewed the matter and we are of the view that both drivers have an equal obligation to keep a proper lookout and change lanes when it is safe to do so. The case would be settled at equal liability as both driver should exercise caution.

We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Neo Soon Kheng <neo.yongsk@gmail.com>

Sent: Tuesday, 12 July 2022 4:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022

Hi Ms Chew,

Any update regarding the below? Did you reject third party claim? Also still waiting on a copy of third party reporting statement.

Thanks!

Thanks,
Neo

On 6 Jul 2022, at 10:34 AM, Neo Soon Kheng <neo.yongsk@gmail.com> wrote:

Hi Ms Chew

We refer to your email.

Please note that DO NOT settle any claim with the van, as we have filed a claim against the van insurer.

Understand my mum has called you about this incident and how the accident occurred, also you will forward me a copy of the van report as well.

As the video footage file size is big, I have reduced it and forward the front cam as requested by you. From the video, you may have noticed that the van cut in sharply into my lane. You may also notice that there are no vehicles ahead of us in lane 1, lane 2..but this van drove from nowhere and cut into my lane 3.

When you replied to the third party, please keep me in the loop for future/any correspondence and I need to update my parents.

Thank you.

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Date: 4 July 2022 at 11:04:33 AM SGT
To: Neo.yongsk@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG)
AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022

04 July 2022

Neo Boo Keok @Yong Choon
Poh [By Email Only]
Driver: Neo Soon Kheng @ Yong Soon Kheng

Dear Sir/Madam,

You Ref: SLP965P
Our Ref: CC6/AIG22006068/Upa3
ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG
BOON LAY WAY ON 21/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBC4486R against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request for a copy of accident video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)