

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 10 August 2022 12:54 PM
To: 'neo.yongsk@gmail.com'
Subject: RE: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022

Dear Ms Neo,

We have reviewed the matter and we are of the view that there is no concrete ground to reject third party claim as both parties were changing lane.

For your claim against third party insurer, you may get your workshop to follow up with third party insurer on the outcome.

In normal circumstance, parties involved in the accident do not intend to negotiate on the spot for fear of fierce confrontation and argument as no one would admit fault. Therefore, they would refer the matter to insurer who are experienced in handling the matter.

We shall on hold and await for your update/outcome of the claim against third party insurer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 25 July 2022 4:35 PM
To: Neo Soon Kheng <neo.yongsk@gmail.com>
Subject: RE: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022

Dear Ms Neo,

We are reviewing the matter and will get back to you asap.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Neo Soon Kheng <neo.yongsk@gmail.com>

Sent: Monday, 25 July 2022 4:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022

Hi Ms Chew,

Any updates for this matter? Please do not settle any claims with the other party before consulting me.
Thank you.

On 13 Jul 2022, at 8:27 PM, Neo Soon Kheng <neo.yongsk@gmail.com> wrote:

Begin forwarded message:

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

Date: 13 July 2022 at 11:38:14 AM SGT

To: Neo Soon Kheng <neo.yongsk@gmail.com>

Subject: RE: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022

Dear Ms Neo,

Apologised for late response.

We attached herewith a copy of third party accident statement for your easy reference.

We have reviewed the matter and we are of the view that both drivers have an equal obligation to keep a proper lookout and change lanes when it is safe to do so. The case would be settled at equal liability as both driver should exercise caution.

We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Neo Soon Kheng <neo.yongsk@gmail.com>

Sent: Tuesday, 12 July 2022 4:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Claim Notification - ACCIDENT INVOLVING SLP 965P(AIG) AND GBC 4486R AT/ALONG BOON LAY WAY ON 21/06/2022

Hi Ms Chew,

Any update regarding the below? Did you reject third party claim? Also still waiting on a copy of third party reporting statement.

Thanks!

Thanks,
Neo

On 6 Jul 2022, at 10:34 AM, Neo Soon Kheng
<neo.yongsk@gmail.com> wrote:

Hi Ms Chew

We refer to your email.

Please note that DO NOT settle any claim with the van, as we have filed a claim against the van insurer.

Understand my mum has called you about this incident and how the accident occurred, also you will forward me a copy of the van report as well.

As the video footage file size is big, I have reduced it and forward the front cam as requested by you.

From the video, you may have noticed that the van cut in sharply into my lane. You may also notice that there are no vehicles ahead

of us in lane 1, lane 2..but this van drove from nowhere and cut into my lane 3.

When you replied to the third party, please keep me in the loop for future/any correspondence and I need to update my parents.

Thank you.

From: "Hsiao Tong (LKKAuto)"
<chewht@lkkauto.com>
Date: 4 July 2022 at 11:04:33 AM
SGT
To: Neo.yongsk@gmail.com
Subject: Claim Notification -
**ACCIDENT INVOLVING SLP
965P(AIG) AND GBC 4486R
AT/ALONG BOON LAY WAY ON
21/06/2022**

04 July 2022

**Neo Boo Keok @Yong Choon
Poh**

[By Email Only]

Driver: Neo Soon Kheng @ Yong
Soon Kheng

Dear Sir/Madam,

**You Ref: SLP965P
Our Ref: CC6/AIG22006068/Upa3
ACCIDENT INVOLVING SLP
965P(AIG) AND GBC 4486R
AT/ALONG BOON LAY WAY ON
21/06/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBC4486R against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had

amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request for a copy of accident video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

CIRCUMSTANCES OF ACCIDENT

I was driving on my lane when vehicle b suddenly came from filter lane and collided with my vehicle. My rear right was damaged. injury involved.

ATTACHMENT(S)

Are accident photos available for attachment? Yes
Was there any video captured by Car Camera? No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLP965P
Vehicle Manufacturer Mazda
Vehicle Model 3

 Accident report **SA0A226L000K**

Page 2

Vehicle Variant -
Vehicle Colour Gray
Vehicle Category Private car
Name of Driver SK