

Rajes

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 24 June 2022 4:32 PM
To: 'Jacqueline Tan'; 'assignments'; 'SUR'
Subject: RE: OUR REF: SNM22D204393/C02/SGZ2606U/TANCHC & YOUR REF: SLF32J TO CONDUCT PRS

Dear Jacqueline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 24 June 2022 4:07 PM
To: kumchew1 <kumchew1@singnet.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OUR REF: SNM22D204393/C02/SGZ2606U/TANCHC & YOUR REF: SLF32J TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Mdm Lim,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: kumchew1 <kumchew1@singnet.com.sg>

Sent: Friday, 24 June 2022 3:51 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204393/C02/SGZ2606U/TANCHC & YOUR REF: SLF32J TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Ms Jacqueline,

Refer to your email dated 23/06/2022.

Our client propose the any one of the following surveyors to be the jointly appointed to conduct the pre-repair inspection;-

1. Mr How Andrew – Prominent Appraiser
2. Mr Dave Chang – Sincere Appraisal
3. Mr Nicky Seah – Absolute Appraisal
4. Mr Lim Yong Tian Sebastian – Constant Appraiser
5. Mr Louis Ng – Prestige Appraiser Service

Please let us know if you are agreeable with the above.

Thank you.

Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming AutoCity

Singapore 575722

Tel : 64563715 Fax : 64557754

From: kumchew1 [<mailto:kumchew1@singnet.com.sg>]

Sent: Friday, June 24, 2022 10:50 AM

To: 'Jacqueline Tan'

Subject: RE: OUR REF: SNM22D204393/C02/SGZ2606U/TANCHC & YOUR REF: SLF32J TO CONDUCT PRS

Hi Ms Jacqueline,

As spoken, kindly find attached our client GIA report and police report as you requested.

Thank you.

Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08
Sin Ming AutoCity
Singapore 575722
Tel : 64563715 Fax : 64557754

From: Jacqueline Tan [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Thursday, June 23, 2022 6:28 PM

To: kumchew1@singnet.com.sg

Subject: RE: OUR REF: SNM22D204393/C02/SGZ2606U/TANCHC & YOUR REF: SLF32J TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204393/C02/SGZ2606U/TANCHC

Your reference: SLF32J

Dear Sirs,

ACCIDENT INVOLVING SGZ2606U & SLF32J ON 29/05/2022

We refer to your email of 23/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 23 June 2022 6:24 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; kumchew1@singnet.com.sg

Subject: OUR REF: SNM22D204393/C02/SGZ2606U/TANCHC & YOUR REF: SLF32J TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jacqueline,

Please refer to the below email.

Kindly **conduct PRS SLF32J** soonest possible. (Our Insured has yet to file SAS report)

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: kumchew1 <kumchew1@singnet.com.sg>

Sent: Thursday, June 23, 2022 5:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING SLF 32 J & SGZ 2606 U on 29/05/2022.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are acting on behalf of Mdm Peh Chin Nee, the owner of SLF 32 J in the above matter.

Kindly arrange for pre-repair with the following details;

Venue : Kum Chew Motor Workshop

160, Sin Ming Drive #05-08

Sin Ming Autocity

Singapore 575722.

Contact No. : 64536256.

Thanks & Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming Autocity

Singapore 575722

Tel: 6453 6256 / 6456 3715 Fax: 6455 7754