

## Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Friday, 24 June 2022 3:30 PM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Subject:** FW: OUR REF: SNM22D203956/C02/SLW8769Z/CHEESC & YOUR REF: FBD3242D TO CONDUCT PRS

Hi Team

Please conduct PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Sarah <sarah@islandlaw.com.sg>  
**Sent:** Friday, June 24, 2022 3:28 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** 'MS Car Auto' <mscarautopl@gmail.com>  
**Subject:** RE: OUR REF: SNM22D203956/C02/SLW8769Z/CHEESC & YOUR REF: FBD3242D TO CONDUCT PRS

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Dear So Chow,

We are instructed to agree to Adrian Ling as the mutually agreed SJE.

Please proceed to liaise with the workshop for the survey.

**Best Regards,**

**Sarah Liu**  
**Legal Secretary**

**ISLAND LAW PRACTICE LLC**

101 Upper Cross Street  
#04-04 People's Park Centre  
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : [sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)

Web : [www.islandlaw.com.sg](http://www.islandlaw.com.sg)



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**From:** Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

**Sent:** Friday, 24 June 2022 2:25 pm

**To:** Claims Dept of CTI; [sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)

**Subject:** RE: OUR REF: SNM22D203956/C02/SLW8769Z/CHEESC & YOUR REF: FBD3242D TO CONDUCT PRS

Hi Team,

We refer to your email of 24/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI  
**Sent:** Friday, June 24, 2022 10:09 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)  
**Subject:** OUR REF: SNM22D203956/C02/SLW8769Z/CHEESC & YOUR REF: FBD3242D TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear So Chow,

Please refer to the below email.

Kindly **conduct PRS FBD3242D** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Sarah <[sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)>  
**Sent:** Wednesday, June 22, 2022 5:34 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'MS Car Auto' <[mscarautopl@gmail.com](mailto:mscarautopl@gmail.com)>  
**Subject:** OUR VEH: FBD 3242D / YOUR VEH: SJW 8769Z

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**Accident involving FBD 3242D and SJW 8769Z on 04.06.2022 at 0500 hours along SLE**

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Muhammad Khabir Aqib Bin Mohd Khirashid, who has appointed the undermentioned workshop to repair her vehicle **FBD 3242D**.

Please be informed that the said vehicle can be inspected at:

Name: MS Car Auto Pte Ltd

Address: 8 Kaki Bukit Avenue 4 #01-07 Singapore 415875

Contact Person: June / Desmond

Contact Number: 6385 1838

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

*Best Regards,*

*Sarah Liu*

*Legal Secretary*

**ISLAND LAW PRACTICE LLC**

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : [sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)

Web : [www.islandlaw.com.sg](http://www.islandlaw.com.sg)



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