

Shiau Chan (LKKAUTO)

From: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>
Sent: Wednesday, 20 July 2022 1:51 PM
To: Admin-D (LKKAUTO); Reports (LKKAUTO); SUR; assignments
Cc: Olivia Lau (LKKAUTO); Shiau Chan (LKKAUTO)
Subject: RE: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION SCDF ref: 2022 - Boots and SY40C

SCDF REF: 2022 – 0622

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

DID : +65 6848 3614 | Fax : +65 6848 3651

HP : +65 9743 5954



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From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 20 July 2022 10:23 am

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>; 'Reports (LKKAUTO)' <report@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Olivia Lau (LKKAUTO)' <olivialau@lkkauto.com>; 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>

Subject: RE: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION SCDF ref: 2022 - Boots and SY40C

Dear Ralf,

Kindly provide ref no. for this case.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 18 July 2022 10:29 AM
To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>; Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION SCDF ref: 2022 - Boots and SY40C

Dear Ralf,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>
Sent: Monday, 18 July 2022 10:06 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION SCDF ref: 2022 - Boots and SY40C

Hi, may I check whether the report is ready, thank you.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

DID : +65 6848 3614 | Fax : +65 6848 3651

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From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 24 June 2022 11:30 am
To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>

Subject: RE: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION SCDF ref: 2022 - Boots and SY40C

Dear Ralf,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Sent: Friday, 24 June 2022 10:56 AM

To: Yan (LKK Auto) <admin-d@lkkauto.com>; 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>

Cc: VAuG Claims <claims@vinsautogroup.com.sg>

Subject: RE: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION SCDF ref: 2022 - Boots and SY40C

Dear Yan and Olivia, please liaise with the workshop to conduct PRI, thanks.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Friday, 24 June 2022 9:03 am

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Subject: Re: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION

Dear Gim Chye,

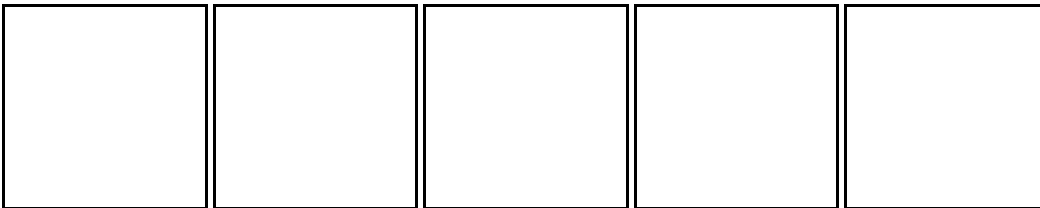
Yes yes we okay with it, Kindly arrange LKK to conduct PRI. I will let you know when the car is in for survey.

Thanks and best regards,
Elaine



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Sat, 18 Jun 2022 at 22:30, Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg> wrote:

Without Prejudice,

Dear Elaine,

If you okay for SCDF's surveyor, LKK to conduct PRI, I can make arrangement for that.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Friday, 17 June 2022 3:42 pm

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Cc: SCDF CSC (SCDF) <SCDF_CSC@scdf.gov.sg>

Subject: Re: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION

Dear Ralf,

Thank you for your reply.

May I know when I can arrange a TP survey?

Thanks and best regards,

Elaine



Sin Ming AutoCity

160 Sin Ming Drive

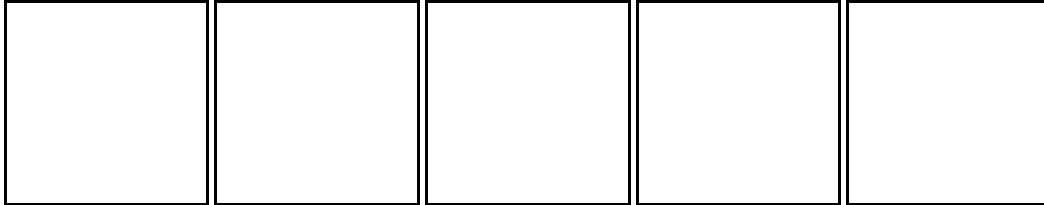
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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Fri, 17 Jun 2022 at 15:04, Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg> wrote:

Without Prejudice

Dear Sir / Madam,

Sorry for the late reply. We are fully liable for this case.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827



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From: SCDF CSC (SCDF) <SCDF_CSC@scdf.gov.sg>

Sent: Thursday, 16 June 2022 9:40 am

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Subject: FW: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION

Dear Mr Tay,

We refer to the preceding email dated 16 June 2022.

For your assistance, please. Do extend a copy of the reply to us for our records.

Thank you.

Ms Tan Wee Peng

Customer Service Officer

Customer Service Centre

Service Excellence Department

Singapore Civil Defence Force



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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Thursday, 16 June 2022 9:35 am

To: SCDF CSC (SCDF) <SCDF_CSC@scdf.gov.sg>

Subject: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION

Good morning,

Please kindly assist with the liability from the attachment below.

Thanks with regards,

Eric



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

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