Yan (LKK Auto)

From: Gim Chye TAY (SCDF) <TAY Gim Chye@scdf.gov.sq>

Sent: Friday, 24 June 2022 10:56 AM **To:** Yan (LKK Auto); 'Olivia Lau (LKKAuto)'

Cc: VAuG Claims

Subject: RE: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY

CONFIRMATION SCDF ref: 2022 - Boots and SY40C

Dear Yan and Olivia, please liaise with the workshop to conduct PRI, thanks.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827 DID: +65 6848 3614 | Fax: +65 6848 3651

HP: +65 9743 5954





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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Friday, 24 June 2022 9:03 am

To: Gim Chye TAY (SCDF) <TAY Gim Chye@scdf.gov.sg>

Subject: Re: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION

Dear Gim Chye,

Yes yes we okay with it, Kindly arrange LKK to conduct PRI. I will let you know when the car is in for survey.

Thanks and best regards,





Sin Ming AutoCity 160 Sin Ming Drive Singapore 575722

Showroom/Office: #03-03 Workshops: #08-08/09/10 Tel: 64532121 (4 lines) Fax: 64599795

Website: www.vinsautogroup.com.sg <a href="mailto:Emailt

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** w.e.f 15th May 2017, we have shifted location! **

On Sat, 18 Jun 2022 at 22:30, Gim Chye TAY (SCDF) < TAY Gim Chye@scdf.gov.sg> wrote:

Without Prejudice,

Dear Elaine,

If you okay for SCDF's surveyor, LKK to conduct PRI, I can make arrangement for that.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

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^{**} w.e.f 20th November 2017, we have changed our email address! **

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From: VAuG Claims < <u>claims@vinsautogroup.com.sg</u> > Sent: Friday, 17 June 2022 3:42 pm To: Gim Chye TAY (SCDF) < <u>TAY Gim Chye@scdf.gov.sg</u> > Cc: SCDF CSC (SCDF) < <u>SCDF CSC@scdf.gov.sg</u> > Subject: Re: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION
Dear Ralf,
Thank you for your reply.
May I know when I can arrange a TP survey?
Thanks and best regards,
Elaine
Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10 Tel: 64532121 (4 lines)
Fax: 64599795 Website: www.vinsautogroup.com.sg Email: claims@vinsautogroup.com.sg
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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Fri, 17 Jun 2022 at 15:04, Gim Chye TAY (SCDF) < TAY Gim Chye@scdf.gov.sg> wrote:

Without Prejudice

Dear Sir / Madam,

Sorry for the late reply. We are fully liable for this case.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

DID: +65 6848 3614 | Fax: +65 6848 3651

HP: +65 9743 5954





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From: SCDF CSC (SCDF) < SCDF CSC@scdf.gov.sg>

Sent: Thursday, 16 June 2022 9:40 am

To: Gim Chye TAY (SCDF) < TAY Gim Chye@scdf.gov.sg>

Subject: FW: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION

Dear Mr Tay,

We refer to the preceding email dated 16 June 2022.

For your assistance, please. Do extend a copy of the reply to us for our records.

Thank you.

Ms Tan Wee Peng

Customer Service Officer

Customer Service Centre

Service Excellence Department

Singapore Civil Defence Force



From: VAuG Claims < claims@vinsautogroup.com.sg>

Sent: Thursday, 16 June 2022 9:35 am

To: SCDF CSC (SCDF) < SCDF CSC@scdf.gov.sg>

Subject: SY40C - SCDF TP - DOA: 13/06/2022 - YR REF: GBF8696J - LIABILITY CONFIRMATION

Good morning,

Please kindly assist with the liability from the attachment below.

Thanks with regards,

Eric



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10 Tel: 64532121 (4 lines)

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Email: claims@vinsautogroup.com.sg

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