

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 24 June 2022 12:55 PM
To: johari@tlmotor.com.sg; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Pauline Tham
Subject: RE: ***SPAM*** RE: OUR REF: SNM22D204341/C02/SMV1263G/THAMYL & YOUR REF: SLW2026A TO CONDUCT PRS
Attachments: Document_20220621_0001.pdf

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

As for the liability, the case owner, Ms. Pauline Tham will review and revert to you.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis. Case Owner – Pauline Tham

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
On behalf of Pauline Tham

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From: johari@tlmotor.com.sg <johari@tlmotor.com.sg>
Sent: Friday, 24 June 2022 11:55 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: RE: ***SPAM*** RE: OUR REF: SNM22D204341/C02/SMV1263G/THAMYL & YOUR REF: SLW2026A TO CONDUCT PRS

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Without Prejudice

Dear Cecilia,

We Select LKK Marcus Chua to survey our client vehicle.

Please advise on liability as soon as possible.

Regards,



Johari
johari@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, June 22, 2022 3:33 PM

To: 'johari@tlmotor.com.sg' <johari@tlmotor.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: ***SPAM*** RE: OUR REF: SNM22D204341/C02/SMV1263G/THAMYL & YOUR REF: SLW2026A TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204341/C02/SMV1263G/THAMYL

Your reference: SLW2026A

Dear Sirs,

We refer to your email of 21/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 22 June 2022 2:25 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>;

'johari@tlmotor.com.sg' <johari@tlmotor.com.sg>

Subject: OUR REF: SNM22D204341/C02/SMV1263G/THAMYL & YOUR REF: SLW2026A TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Kindly assist to **conduct PRS SLW2026A** soonest possible on behalf of Pauline Tham.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: johari@tlmotor.com.sg <johari@tlmotor.com.sg>

Sent: Tuesday, June 21, 2022 5:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; frontdesk@tlmotor.com.sg

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: RE: Arrange survey - Accident Involving SLW2026A (TLM) and SMW1263G (China Taiping) on 18.06.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir / Madam ,

Please refer to TP insurer enquiry attachment for the proof of the TP insurance.

Regards,



Johari

johari@tlmotor.com.sg

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 21, 2022 4:55 PM

To: 'frontdesk@tlmotor.com.sg' <frontdesk@tlmotor.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; johari@tlmotor.com.sg

Subject: RE: Arrange survey - Accident Involving SLW2026A (TLM) and SMW1263G (China Taiping) on 18.06.2022

Without Prejudice

Dear Sir,

Does not look like covered under us for SMW1263G. pls proof to process pri.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>

Sent: Tuesday, 21 June 2022 3:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; johari@tlmotor.com.sg

Subject: Arrange survey - Accident Involving SLW2026A (TLM) and SMW1263G (China Taiping) on 18.06.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SMV1263G

Our Ref: SLW2026A

DOA: 18.06.2022

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a **list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Johari

johari@tlmotor.com.sg

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F. +65 6858 0877

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