

Our Ref : SNC8928P / TP#1660
Your Ref : GBC197B / CC4/LPC22006040/Kga3

WITHOUT PREJUDICE

Date : 16TH AUGUST 2022

LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNC8928P & GBC197B ON 22/06/2022
ALONG CTE TOWARDS SLE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 3,267.91
- Loss of Use	S\$ 600.00 (\$120.00 x 05 Days)
- LTA / GIA Search	S\$ 2.00
Grand Total	S\$ 3,869.91

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) Muthu Venkatachalam ('the third-party claimant') of
(Address) 15 Seletar Road #01-61 S (807018) registered owner of
(Vehicle Number) SNC 8928P hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SNC 8928P that was
damaged pursuant to the accident which occurred on 22/06/2022 along CTE Towards SLE
involving vehicle number G7BC197B.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 24 day of June year 2022.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025966
DATE : 28 OCT 2022

DISCHARGE VOUCHER

I/We, MUTHU VENKATACHALAM confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBC197B the sum of Singapore Dollar Three Thousand Six Hundred Sixty Nine and Cents Ninety One Only (**\$3,669.91**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNC8928P and GBC197B on 22/06/2022 along/at CTE TOWARDS SLE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CPC CONSTRUCTION PTE LTD AND/OR KASINATHAN KANNAPPAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**OPTIMA WERKZ PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

MUTHU VENKATACHALAM | 29/10/2022
.....
Name of vehicle owner /Date

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011
Co Reg & GST No: 201212455W

TAX INVOICE

To: LONPAC INSURANCE BHD

100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

Tel: 62507388
Fax: 62962706

INV NO. : 322200959
INVOICE DATE : 16/08/2022
REF : TP#1660
VEH NO. : SNC8928P
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR BOOTLID	1	PCS	SR	656.07	656.07
REAR BOOTLID "TESLA" EMBLEM	1	PCS	SR	33.64	33.64
REAR BOOTLID WEATHERSTRIP	1	PCS	SR	109.35	109.35
REAR BUMPER	1	PCS	SR	597.20	597.20
REAR BUMPER SIDE BRACKET LH	1	PCS	SR	6.73	6.73
REAR BUMPER SIDE BRACKET RH	1	PCS	SR	6.73	6.73
REAR BUMPER CENTRE BRACKET	1	PCS	SR	47.11	47.11
REAR BUMPER LOWER LIP	1	PCS	SR	126.17	126.17
REAR BUMPER PARKING SENSOR	1	PCS	SR	142.99	142.99
REAR BUMPER PARKING SENSOR BRACKEW	1	PCS	SR	4.20	4.20
REAR BUMPER REINFORCEMENT	1	PCS	SR	243.93	243.93
REAR BUMPER CLIPS	1	PCS	SR	60.00	60.00
REAR NUMBER PLATE WITH HOLDER	1	PCS	SR	45.00	45.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST ACCIDENT AREAS.	1	JOB	SR	400.00	400.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT ACCIDENT AREAS.	1	JOB	SR	440.00	440.00
LABOUR CHARGES TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR.	1	JOB	SR	60.00	60.00
TO REMOVE & REINSTALL REAR BOOTLID MECHANISM BACK TO ORIGINAL FUNCTIONS.	1	JOB	SR	60.00	60.00
TO CHECK WIRING & ELECTRICAL SYSTEM & ETC.	1	JOB	SR	15.00	15.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011
Co Reg & GST No: 201212455W

TAX INVOICE

To: LONPAC INSURANCE BHD

100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

Tel: 62507388
Fax: 62962706

INV NO. : 322200959
INVOICE DATE : 16/08/2022
REF : TP#1660
VEH NO. : SNC8928P
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 22/06/2022 @ 19:13HRS
CLAIMANT: MUTHU VENKATACHALAM
TP VEHICLE: GBC197B

Singapore Dollars: Three Thousand Two Hundred Sixty-Seven And Cent Ninety-One Only

SUB TOTAL SGD 3,054.12
GST 7.00% SGD 213.79
TOTAL SGD 3,267.91
OUTSTANDING SGD 3,267.91

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR	3,054.12
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I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBC197B

Date of Accident

22/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **07/01/2022 - 06/01/2023**

Requested By **KAITLYN CHIO (OPTIMA WERK...**

Requested Date **23/06/2022 12:52**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: Optima Werkz Pte Ltd

Bank Account Details

Beneficiary Name: Optima Werkz Pte Ltd

Bank Name / Branch Name: DBS BANK LTD / Shenton Way

Bank Account No.: 003 944 128 2

Bank Code / Branch Code: 7171 / 003

Swift Code: DBSSSGSG

Email Address: Joseph @ ow.sg
(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Joseph Low / Admin / 64811522 / Joseph @ ow.sg

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp



Date: 26 | 07 | 2022

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 1 November 2022 2:02 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022
*** LKK REF: CC4/LPC22006040/Kga3 Our Ref: 22/22/22/VC05/025966

Dear Sirs,

For an update, we have settled the matter at \$3,669.91(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 3,267.91
2. Loss of Use (4days x \$100.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,669.91

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 12 October 2022 2:19 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [Seek Mandate] - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022 *** LKK REF: CC4/LPC22006040/Kga3 Our Ref: 22/22/22/VC05/025966

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 12 October 2022 11:49 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022 *** LKK REF: CC4/LPC22006040/Kga3 Our Ref: 22/22/22/VC05/025966

Your ref: **22/22/22/VC05/025966**
Our ref : CC4/LPC22006040/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC197B(LONPAC) AND SNC8928P(TP) ON 22/06/2022

We refer to the above matter.

We have highlighted to your good office on 28/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**OPTIMA WERKZ PTE LTD**" at **\$3,769.91 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,503.29	\$ 3,267.91
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,105.29	<u>\$ 3,769.91</u>

Surveyor recommended 4days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 4 July 2022 9:04 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CHECK LIABILITY - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022 *** LKK REF: CC4/LPC22006040/Kga3 Our Ref: 22/22/22/VC05/025966

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 1 July 2022 2:28 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CHECK LIABILITY - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022 *** LKK REF: CC4/LPC22006040/Kga3

Dear Gerald,

We refer to the above matter.

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Tuesday, June 28, 2022 10:01 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: mt_claim@lonpac.com; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CHECK LIABILITY - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022 *** LKK REF: CC4/LPC22006040/Kga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 27 June 2022 11:50 AM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: CHECK LIABILITY - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Kaitlyn,

For assessment of liability, please liaise with our liability.

As this juncture, our insured has not lodged the accident report and we are making enquiries.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Monday, 27 June 2022 11:40 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: CHECK LIABILITY – SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022

Dear Gerald,

Enclosed GIA, marked estimate and scene video for your perusal.
Kindly advise on the liability for this case.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313

Fax: (+65) 6472 2112

Tel: (+65) 6484 9919

Fax: (+65) 6481 1993

Tel: (+65) 6481 1522

Fax: (+65) 6481 1011

www.ow.sg | www.facebook.com/OptimaWerkz

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 24 June 2022 15:47
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI – SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022

Lonpac External - General

WITHOUT PREJUDICE

Dear Kaitlyn,

Our insured has not lodged the report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Friday, 24 June 2022 9:40 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: PRI - SNC8928P CLAIMING AGAINST GBC197B, DOA: 22/06/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
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Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

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