

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 15 July 2022 2:27 PM
To: 'Adeline Chng'; SUR
Cc: 'Tan Kah Leong'
Subject: RE: OUR REF: SNM22D204424/C02/CB6813K/TANKL & YOUR REF: SCE9896K TO CONDUCT PRS
Attachments: SCE9896K IA.pdf

Dear Adeline,

Enclosed herewith preliminary advice of SCE 9896K.

Kindly assist to create claim in Merimen System.

The make & model is MERCEDES BENZ C180 (1595cc)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 24 June 2022 3:23 PM
To: 'Adeline Chng' <adeline.chng@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D204424/C02/CB6813K/TANKL & YOUR REF: SCE9896K TO CONDUCT PRS

Dear Adeline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 24 June 2022 11:23 AM
To: BETHLEHEM AUTO <bethauto6757@gmail.com>; assignments <assignments@lkkauto.com>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204424/C02/CB6813K/TANKL & YOUR REF: SCE9896K TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear sirs

Well noted. Please assist to provide us with a copy of your client's GIA report.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: BETHLEHEM AUTO <bethauto6757@gmail.com>

Sent: Friday, June 24, 2022 11:18 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D204424/C02/CB6813K/TANKL & YOUR REF: SCE9896K TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We would like to engage **LKK** to conduct the PRI.

On Fri, Jun 24, 2022 at 9:48 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Kindly assist to **conduct PRS SCE9896K** soonest possible on behalf of Kah Leong. (Our Insured has yet to file SAS Report).

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: BETHLEHEM AUTO <bethauto6757@gmail.com>
Sent: Thursday, June 23, 2022 6:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI arrangements for vehicle number SCE9896K

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RE: Accident involving motor vehicle nos. **SCE9896K & CB6813K** along on **Open Space Carpark In Front Of Block 271**

We refer to the above matter.

We are instructed by **Han Loke Juan** to notify you of a road traffic accident on **19/06/2022** at about **1830 HRS** along **Open Space Carpark In Front Of Block 271** involving our client's vehicle no. **SCE9896K** and vehicle no. **CB6813K** driven by your insured at the stated time.

Due to the above-mentioned accident, our client's vehicle has been damaged. Before our client/we proceed with the repair(s) of the damaged vehicle, please kindly let us know within 2 working days of your receipt of this notice, whether you or your insurer would like to conduct pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to the repair work(s) of the vehicle without further reference to you.

Thank you.

We are requested to inform you that our client' s vehicle is available for pre-repair inspection at the following address:

M/s BETHLEHEM AUTO

5035 ANG MO KIO INDUSTRIAL PARK 2 #01-371

Singapore 569538