

Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 24 June 2022 12:14 PM
To: June Phua (Cheng Hoe Motor); assignments
Subject: RE: YOUR REF: SNM22D204380/C02/SBQ707G/CHNGPW & YOUR REF: SJJ3065Y TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Friday, June 24, 2022 12:10 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: YOUR REF: SNM22D204380/C02/SBQ707G/CHNGPW & YOUR REF: SJJ3065Y TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Adeline,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Adeline Chng

Sent: Friday, June 24, 2022 11:16 AM

To: chmotor@singnet.com.sg

Subject: RE: OUR REF: SNM22D204380/C02/SBQ707G/CHNGPW & YOUR REF: SJJ3065Y TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice, Save as to Costs

Our reference: **SNM22D204380 C02/ SBQ707G /Chngpw**

Your reference: SJJ3065Y

Dear Sirs

ACCIDENT INVOLVING SBQ707G & SJJ3065Y ON 21/06/2022

We refer to your email of 22/06/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, June 24, 2022 10:48 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; chmotor@singnet.com.sg

Subject: OUR REF: SNM22D204380/C02/SBQ707G/CHNGPW & YOUR REF: SJJ3065Y TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the below email.

Kindly **conduct PRS SJJ3065Y & revert on liability** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, June 22, 2022 5:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Repair Survey (Single Joint Expert) - SJJ3065Y

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Dear Sir,

OUR CLIENT : SJJ3065Y

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A

TE O
F ACC : 21/6/22 @1740hrs
Y
OUR INS
URED : SBQ707G

Attached our client report.

Kin
dly provide us
of your surveyor listing for the selection on the survey.

Also, pls advise who is the claim handler?

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719