

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 1 July 2022 4:57 PM
To: Ong Germaine (VGS - SG/Singapore); SUR
Cc: Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Anthonidas Christopher Dass (VGS - SG/Singapore)
Subject: RE: SJE9385K - SURVEYOR MARKING - ERGO OD

Dear Germaine,

As instructed by our client, please proceed to repair the insured vehicle **SJE 9385K. (Excess \$0/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Thursday, 30 June 2022 8:06 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: RE: SJE9385K - SURVEYOR MARKING - ERGO OD

Dear Claim

Any authorisation?

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

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**CAR OF
THE YEAR**
2021
HOT HATCH OF THE YEAR
VOLKSWAGEN GOLF GTI

Internal

From: Ong Germaine (VGS - SG/Singapore)

Sent: Wednesday, 29 June 2022 10:14 am

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: RE: SJE9385K - SURVEYOR MARKING - ERGO OD

Dear

Vehicle had been survey by Steve yesterday, May I check if Ergo had authorise the repair?

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
Germaine.ong@vw.com.sg
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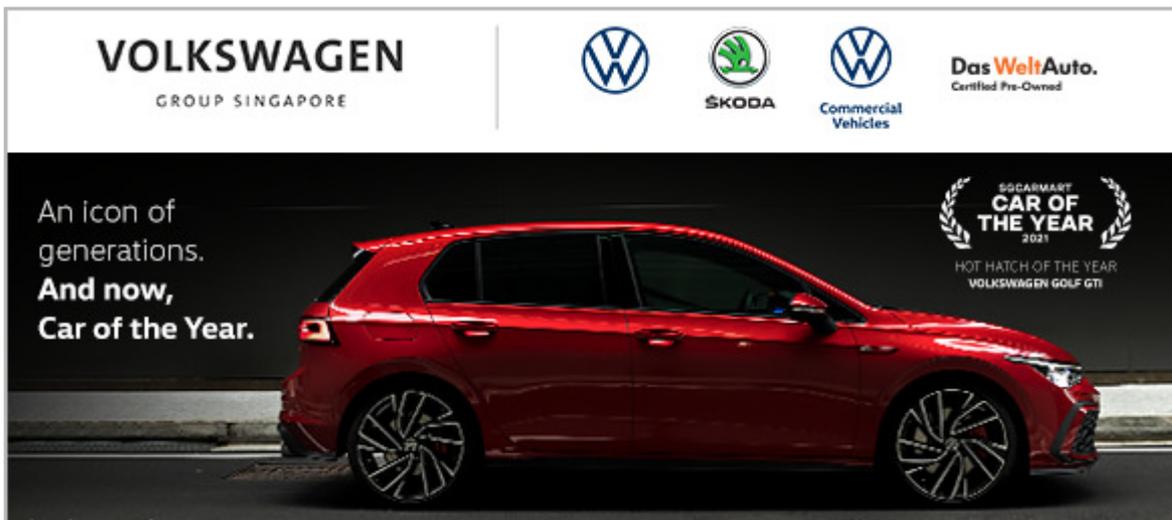
Internal

From: Ong Germaine (VGS - SG/Singapore)
Sent: Tuesday, 28 June 2022 10:52 am
To: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: SJE9385K - SURVEYOR MARKING

Best Regards,

Germaine Ong
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Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, 28 June 2022 10:41 am
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: Scan Image

Internal