

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 6 September 2022 3:33 PM
To: Wong Meiy (VGS - SG/Singapore); Steve Chen (LKK Auto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Anthonidas Christopher Dass (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); SUR
Subject: RE: [EXT] RE: FINALISATION SJE9385K

Dear Meiy,

WITHOUT PREJUDICE

Confirm final fig \$17,421.01 before excess \$0/- & GST and 8 repair days.

Kindly send the relevant documents to ERGO insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 2 September 2022 9:19 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: RE: [EXT] RE: FINALISATION SJE9385K

Good Morning Shiau Chan,

Any update ?

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

From: Wong Meiy (VGS - SG/Singapore)
Sent: Thursday, 25 August 2022 11:53 am
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: RE: [EXT] RE: FINALISATION SJE9385K

Dear Shiau Chan,

Please chase them ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 12 August 2022 10:08 am

To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Subject: [EXT] RE: FINALISATION SJE9385K

Dear Meiy,

Please be informed that we are still pending for insurance approval on supplementary and repair cost.

Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Friday, 12 August 2022 9:35 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Subject: FINALISATION SJE9385K

Importance: High

Dear Shiau Chan,

Kindly revert confirmation of the finalise amount , Thanks.

COR: \$17,421.01

8 Working days

Thanks and Best Regards,

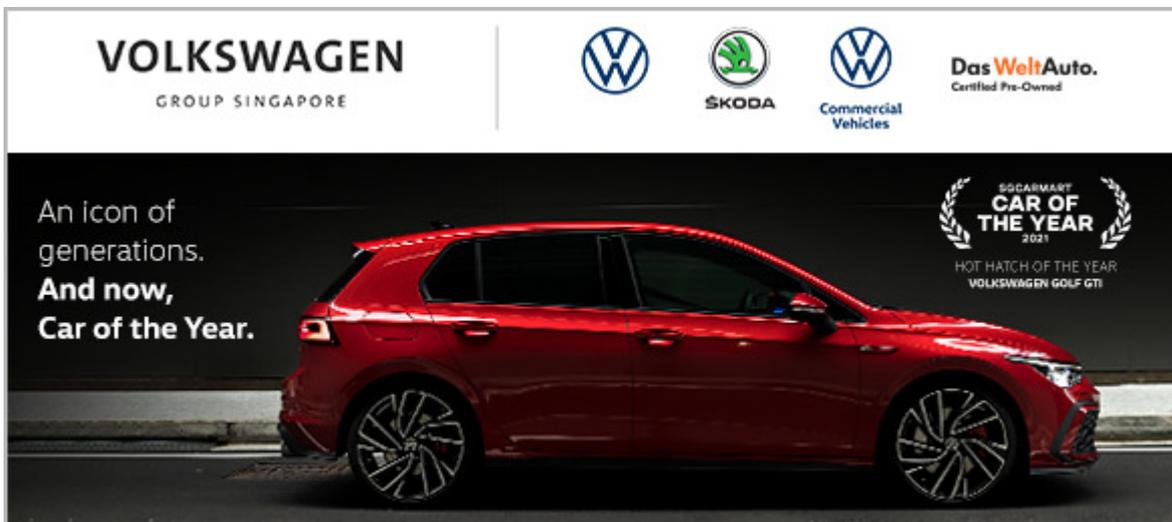
Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Main Line: +65 6305 7299
Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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From: Wong Meiy (VGS - SG/Singapore)

Sent: Thursday, 28 July 2022 3:58 pm

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Subject: RE: [EXT] FINALISATION SJE9385K

Dear Shiau Chan,

Kindly revert confirmation of the finalise amount , Thanks.

COR: \$17,421.01

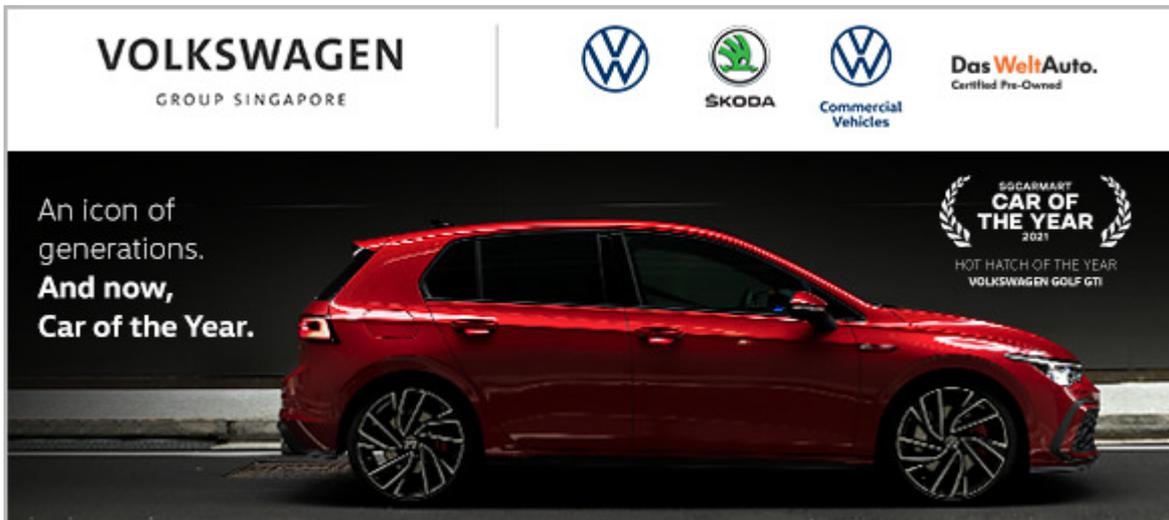
8 Working days

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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From: Wong Meiy (VGS - SG/Singapore)
Sent: Tuesday, 19 July 2022 10:50 am
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: RE: [EXT] FINALISATION SJE9385K

Dear Shiau Chan ,

Noted with Thanks and please help to expedite ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

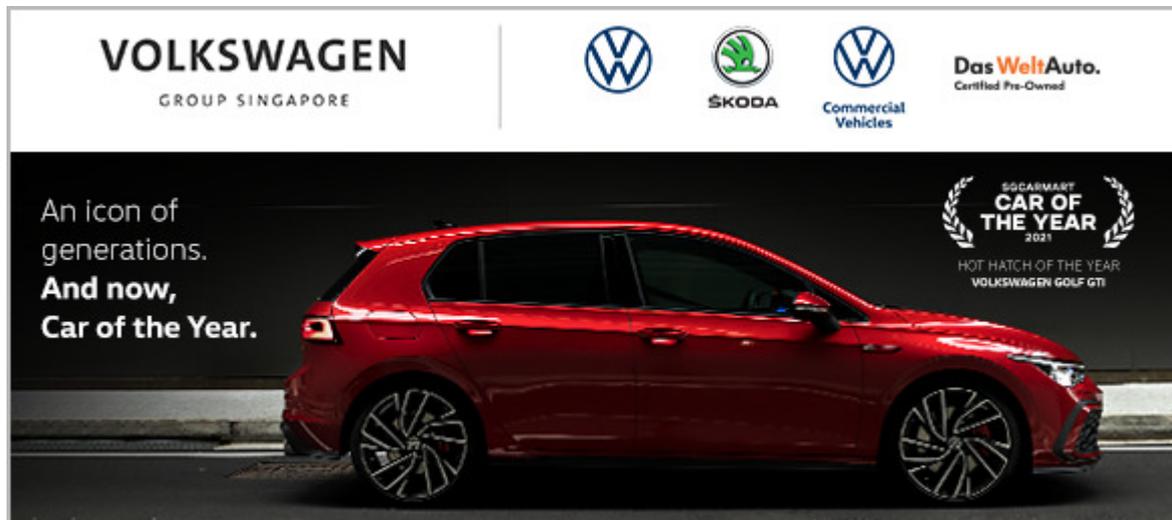
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Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 19 July 2022 10:15 am

To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Subject: RE: [EXT] FINALISATION SJE9385K

Dear Meiy,

Please be informed that we are still pending for insurance approve on repair cost and supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Tuesday, 19 July 2022 9:52 AM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Subject: RE: [EXT] FINALISATION SJE9385K

Good Morning Shiau Chan,

Kindly revert confirmation of the finalise amount , Thanks.

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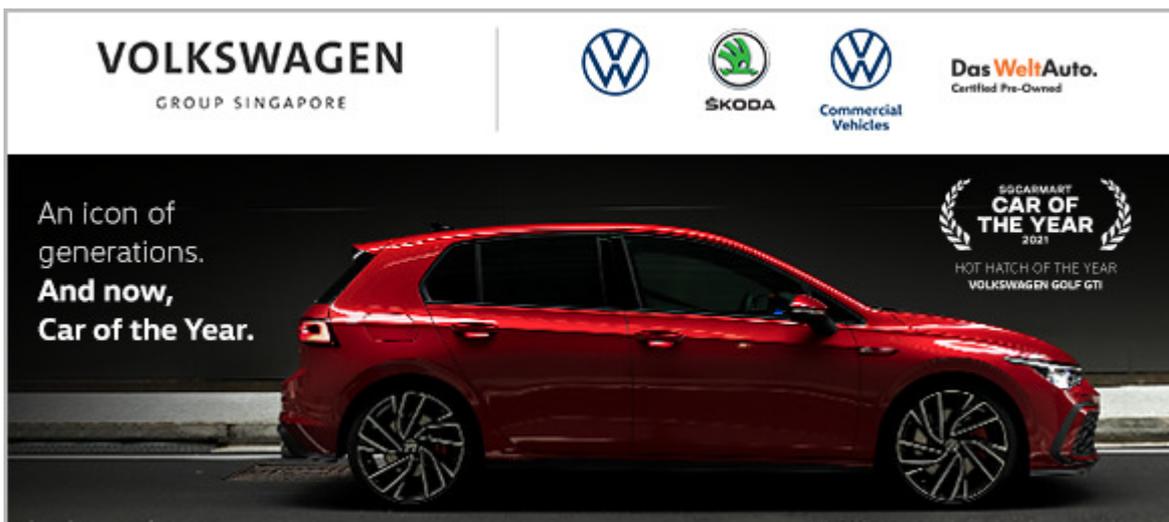
8 Working days

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Wednesday, 13 July 2022 8:31 pm
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Subject: [EXT] FINALISATION SJE9385K

Hi Shiau Chan,

I've checked the finalize. Kindly assist.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Sent: Wednesday, 13 July 2022 1:59 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Subject: FINALISATION SJE9385K

Dear Steve

Pls see attached finalisation

COR: \$17,421.01

8 Working days

Pls revert

Best Regards,

Germaine Ong

Body & Paint Supervisor

Volkswagen Group Singapore Pte Ltd

17 Tuas ave 9

Singapore 639197

Hp: +6592361588

Germaine.ong@vw.com.sg

<http://www.vw.com.sg>

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