

## Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Friday, 24 June 2022 1:35 PM  
**To:** shushi.tang@vw.com.sg; 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Admin  
**Subject:** ERGO REF. CDMPG22001216 SJE9385K - ERGO OD CLAIM - DOA: 22/06/2022  
**Attachments:** 4898\_001.pdf

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

**ERGO**

A Munich Re company

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**From:** Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>  
**Sent:** Friday, 24 June 2022 8:22 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>  
**Subject:** SJE9385K - ERGO OD CLAIM - DOA: 22/06/2022

Dear Claims,

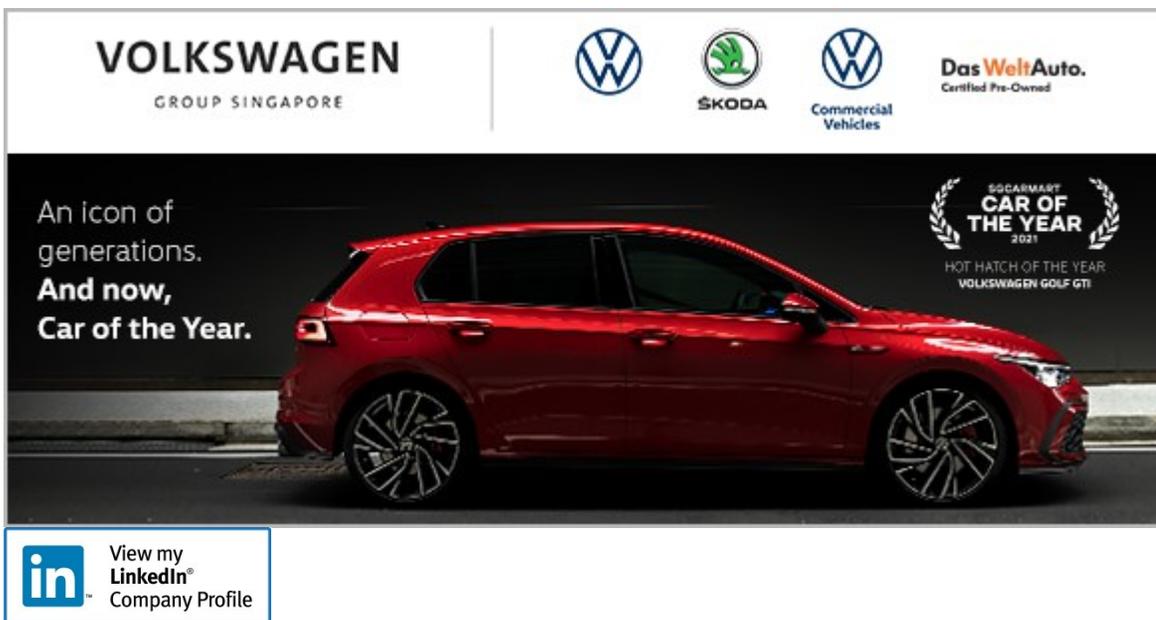
Please revert on survey arrangement for this claim.

Best Regards,

Tang Shu Shi  
Insurance Advisor  
Aftersales

Volkswagen Group Singapore Pte Ltd  
247 Alexandra Road  
Singapore 159934

Direct line: +65 6305 7217  
Mobile: +65 9386 7833  
Main Line : +65 6305 7299  
Main Fax: +65 6474 364  
Email: [shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<https://www.volkswagen.com.sg/>



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**From:** Tang Shu Shi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>  
**Sent:** Friday, 24 June 2022 8:19 am  
**To:** Tang Shu Shi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>  
**Subject:** Scan Image

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