

## Celine Fong (LKKAuto)

---

**From:** Celine Fong (LKKAuto)  
**Sent:** Monday, 27 June 2022 3:48 PM  
**To:** 'Teo, Grace'; 'Hwang, Shiang Yi'  
**Cc:** 'Han, Bernard'; SUR  
**Subject:** RE: LKK \ CMTD2201908/SYH - SND1473A Claiming Against Your Insured: SLU5458C Accident Date: 01/06/2022  
**Attachments:** SND 1473A\_COE Rebate Enquiry.pdf; SND 1473A\_Estimate.pdf; SND 1473A\_LKKPhotos.pdf; SND 1473A\_Preliminary Advice.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SND 1473A  
Date of survey: 24/06/2022  
Number of days (estimated) : 7 days

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Friday, 24 June 2022 11:09 AM

**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** 'Han, Bernard' <Bernard.han@sompo.com.sg>

**Subject:** RE: LKK \ CMTD2201908/SYH - SND1473A Claiming Against Your Insured: SLU5458C Accident Date: 01/06/2022

Dear Grace,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, 24 June 2022 8:10 AM

**To:** Chew Goon Motor <[ad5@chewgoonmotor.com.sg](mailto:ad5@chewgoonmotor.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>;  
[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; Han, Bernard <[Bernard.han@sompo.com.sg](mailto:Bernard.han@sompo.com.sg)>

**Subject:** LKK \ CMTD2201908/SYH - SND1473A Claiming Against Your Insured: SLU5458C Accident Date: 01/06/2022

Without Prejudice

Our Reference: CMTD2201908/SYH

Your Reference: SND1473A

Dear Kelly,

We refer to your email reply and agree to appoint **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SND1473A** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Chew Goon Motor <[ad5@chewgoonmotor.com.sg](mailto:ad5@chewgoonmotor.com.sg)>  
**Sent:** Thursday, June 23, 2022 4:42 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>  
**Cc:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>  
**Subject:** RE: PRI \ CMTD2201908/SYH - SND1473A Claiming Against Your Insured: SLU5458C Accident Date: 01/06/2022

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

---

Dear Sir,

According to your list, we prefer **LKK** to survey the vehicle.

**Thanks & Regards,**

**Kelly**

**Chew Goon Motor**

Blk 10, AMK Ind Park 2A,

Ave 5 #01-15, 16 & 17,

AMK Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

---

**From:** [Teo, Grace](#)

**Sent:** Wednesday, 22 June 2022 12:54

**To:** [Chew Goon Motor](#); [Hwang, Shiang Yi](#)

**Cc:** [Chew Goon Motor\(ad3\)](#)

**Subject:** PRI \ CMTD2201908/SYH - SND1473A Claiming Against Your Insured: SLU5458C Accident Date: 01/06/2022

Our Reference: CMTD2201908/SYH

Your Reference: SND1473A

Date: 22/06/2022

**Without Prejudice**

**EMAIL ONLY**

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S Chew Goon Motor**

Dear Kelly,

**ACCIDENT INVOLVING SLU5458C & SND1473A ON 01.06.22**

We refer to your Notice of Accident dated 22/06/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

lease let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555  
For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.  
**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Chew Goon Motor <[ad5@chewgoonmotor.com.sg](mailto:ad5@chewgoonmotor.com.sg)>  
**Sent:** Wednesday, June 22, 2022 12:04 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Cc:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>  
**Subject:** SND1473A Claiming Against Your Insured: SLU5458C Accident Date: 01/06/2022

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Mdm,

Vehicle SND1473A is lying at our workshop.  
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,  
Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465