SM AUTOMOTIVE

Our Ref : SLU601M 1 Kaki Bukit Avenue 6

Your Ref : GBF5126H Blk C #01-43 Autobay@KB

Date : 08th Aug 2022 Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Dear Sirs.

WITHOUT PREJUDICE

RE: ACCIDENT INVOLVING SLU601M & GBF5126H AT OSCP OF KEONG SAIK ROAD CARPARK (K0008) ON 20.06.2022 @ 19:50HRS

We are instructed by **GOI CHIN POH** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLU601M** was damaged by vehicle **GBF5126H** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$ 3,531.00
2) Loss of Use for 05 days (4 + 1 weekend)	\$ 750.00
3) LTA Search Fees	\$ 2.00
	\$ 4,283.00

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 4,283.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,

SM AUTOMOTIVE

LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6 Blk 1 #01-43 Singapore 417883

Dear Sir,
Accident on 20.06. NOTE (150 ME)
Involving Vehicles SLU60/W × 9BF5/767
Accident on Involving Vehicles SLU 601 M × GBF 51 76 H OSCP of Klong Saik Koad CW park (k0008)
SU601M
I/We, the registered owner/driver of vehicle registration no:have involved in the above accident.
I/We hereby authorize SM AUTOMOTIVE to commence repairs of the said vehicle forthwith.
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor,, to act on my/our behalf in respect of the
above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.
I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.
I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.
Your kind co-operation in this matter will be much appreciated.
Yours truly,
Owner's Signature
(Company's stamp if applicable)
Name: Goi chin Poh
NRIC No.: 57334494
Date: 23/06/2022

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims [Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMCVSNW00139092103 Claim No: SNM22D204353/GBF5126H/KHONGLH

Claimant : GOI CHIN POH

Amount : \$\$3,733.00

SINGAPORE DOLLARS THREE THOUSAND SEVEN HUNDRED THIRTY THREE

ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLU601M Insured Vehicle No. : GBF5126H

Date of Loss : 20/06/2022
Place of Accident : KEONG SAIK ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: DO MY BEST TRANSPORT

Driver Name

: GOH KWEI MIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages		S	\$
(2)	Cost of Repair/Excess		S	\$ 3,531.00
(3)	Loss of Use/Rental/Earning		S	\$ 200.00
(4)	GIA/ Police Reports/			
	Investigation Results/Search	Fees	S	\$ 2.00
(5)	Medical Reports/Expenses		S	\$
(6)	Survey Fees/P.T. Fees/Towing		S	\$
(7)	Cost including Disbursement		S	\$
			=	
	TOTAL		 S	\$ 3,733.00
			=	

Claimant Nar	me:_	goi chin f	Poh	NRIC No	:	573344941
Signature	: _	Mm/~	·	Date	:	03/03/2023

SM &UTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883 Email: SM_AUTOMOTIVE@HOTMAIL.COM Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No: 53231488C

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Invoice No : SMPL2208-0123

3 Anson Road #16-00

Date: 8-Aug-22

Springleaf Tower

Date of Accident : 20-Jun-22

Singapore 079909

Vehicle No. : SLU601M

Client:

GOI CHIN POH

Model Type : BMW 216I

Descriptions	Amount		
Lump Sum Repair Cost			3,300.00
	GST 7%	:	231.00
	Total	:	3,531.00

SIN DOLLARS: THREE THOUSAND FIVE HUNDRED AND THIRTY ONE ONLY



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBF5126H

Date of Accident

20/06/2022

Reset

% RESULT & RECEIPT

Requested Date 21/06/2022 14:09

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Monday, 14 November 2022 11:38 AM

To: gkm.jason@gmail.com

Cc: Admin A

Subject: ACCIDENT INVOLVING GBF5126H (CHINA TAIPING) AND SLU601M AT/ALONG KEONG

SAIK ROAD ON 20/06/2022

Our Ref: CC6/CTI22006025/Aea3

Insured Name: DO MY BEST TRANSPORT

Insured Driver: Goh Kwei Min

Dear Sir/Madam,

ACCIDENT INVOLVING GBF5126H (CHINA TAIPING) AND SLU601M AT/ALONG KEONG SAIK ROAD ON 20/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLU601M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 20 February 2023 2:48 PM

To: EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: RE-SNED! [SEEK MANDATE] SNM22D204353/KHONGLH - SEEK UPDATES - Third

Party Claim - LKK DS - SM AUTOMOTIVE *** LKK REF: CC6/CTI22006025/Aea3

Dear Ezlyna,

Please note to offer LOU from low.

Recommended 4 days repair, add 1 day for Sun or purely for amicable settlement.

Benchmark is \$50-\$60/day.

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,996.85	\$ 3,531.00 (inclusive GST)
2. Loss of Use (5 days x \$150) – 1499cc	\$ 750.00	\$ 200.00 – 300.00 (4/5 days x \$50-\$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,748.85	\$ 3,733.00 - 3,833.00

Thank you

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Friday, February 17, 2023 10:52 AM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW:RE-SNED! [SEEK MANDATE] SNM22D204353/KHONGLH - SEEK UPDATES - Third Party Claim - LKK DS - SM

AUTOMOTIVE *** LKK REF: CC6/CTI22006025/Aea3

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

We refer to the above matter and our email below.

Please revert with your approval as TP WS is chasing us for settlement. Thank you.

With warmest regards,

Ezlyna

From: EzLyna (LKKAuto)

Sent: Thursday, December 29, 2022 3:38 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D204353/KHONGLH - SEEK UPDATES - Third Party Claim - LKK DS - SM

AUTOMOTIVE *** LKK REF: CC6/CTI22006025/Aea3

Your ref: SNM22D204353/GBF5126H/KHONGLH

LKK ref: CC6/CTI22006025/Aea3q2

Dear Lynn,

ACCIDENT INVOLVING GBF5126H (CHINA TAIPING) AND SLU601M (TP) ON 20/06/2022

We refer to the above matter.

It is an accident scenario when OI overtake TP stationary vehicle and collided onto TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "SM Automotive" at \$3,833.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,996.85	\$ 3,531.00 (inclusive GST)
2. Loss of Use (5 days x \$150)	\$ 750.00	\$ 300.00 (5 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,748.85	\$ 3,833.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 5 December 2022 3:06 pm

To: Lynn Khong < lynn.khong@sg.cntaiping.com; EzLyna (LKKAuto) < ezlyna@lkkauto.com

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204353/KHONGLH - SEEK UPDATES - Third Party Claim - LKK DS - SM AUTOMOTIVE *** LKK REF:

CC6/CTI22006025/Aea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 5 December 2022 3:04 PM

To: admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com> **Cc:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: SNM22D204353/KHONGLH - SEEK UPDATES - Third Party Claim - LKK DS - SM AUTOMOTIVE

Hi Admin-A,

Please advise status and any mandate request.

Thank you

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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