Mei Kwan (LKKAuto)

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Friday, June 24, 2022 5:00 PM

To: Asher Sng (LKKAuto); Mei Kwan (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: OUR REF: SNM22D204353/C02/GBF5126H/TANKW & YOUR REF:

CC6/CTI22006025/Aea3-SLU601M, TPP DIRECT SETTLEMENT

Attachments: SJ0B226L0005_21-06-2022_155830 (2).pdf

Hi LKK,

Attached is our insured GIA report, password will OI carplate in cap.

Thanks

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 24 June 2022 4:38 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; Meikwan@lkkauto.com;

Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D204353/C02/GBF5126H/TANKW & YOUR REF: CC6/CTI22006025/Aea3-SLU601M, TPP

DIRECT SETTLEMENT

WITHOUT PREJUDICE via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly assist to revert LKK on DS SLU601M soonest possible.

Please contact our claims department Billy Tan 6389 6175 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, June 24, 2022 11:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF5126H (OI: CTI - TBA) AND SLU601M (TP: LKK REF -

CC6/CTI22006025/Aea3) on 20/06/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLU 601M at M/s SM Automotive - Kaki Bukit on 23/06/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

• TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.