

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 29 June 2022 5:55 PM  
**To:** Claims Dept  
**Cc:** SUR  
**Subject:** RE: EST OWN DAMAGED CLAIM FOR VEHICLE SLL 5271 X DOA 13/6/22

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLL 5271X (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, 29 June 2022 2:10 PM  
**To:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: EST OWN DAMAGED CLAIM FOR VEHICLE SLL 5271 X DOA 13/6/22

Dear Tony,

Not yet. Will update you once approve.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 29 June 2022 2:04 PM  
**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: EST OWN DAMAGED CLAIM FOR VEHICLE SLL 5271 X DOA 13/6/22

Dear Sur,

Any update on repair approval?

Thank you.

Best Regards,  
Tony Foong  
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 24 June 2022 4:10 PM

**To:** 'Claims'; 'YAN'

**Cc:** 'assignments'; 'SUR'

**Subject:** RE: EST OWN DAMAGED CLAIM FOR VEHICLE SLL 5271 X DOA 13/6/22

Dear Sur,

Any update on repair approval?

Thank you.

Best Regards,  
Tony Foong  
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

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Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Friday, 17 June 2022 6:56 PM  
**To:** 'YAN'  
**Cc:** 'assignments'; 'SUR'; 'Claims'  
**Subject:** EST OWN DAMAGED CLAIM FOR VEHICLE SLL 5271 X DOA 13/6/22

Dear Yan,

Attached above is the estimate for your kind reference.

**Best Regards,**  
**Jennis Tan**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** YAN [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 16 June 2022 10:34 AM  
**To:** Claims  
**Cc:** YAN; assignments; SUR  
**Subject:** Re: OWN DAMAGED CLAIM FOR VEHICLE SLL 5271 X DOA 13/6/22

Dear Jennis,

Noted with thanks.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 16 Jun 2022, at 10:14 AM, Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)> wrote:

Dear Yan,

Yes, location at 55 ubi road 1.

**Best Regards,**  
**Jennis Tan**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
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<image001.jpg>

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**From:** YAN [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 16 June 2022 7:51 AM  
**To:** Claims  
**Cc:** YAN; assignments; SUR  
**Subject:** Re: OWN DAMAGED CLAIM FOR VEHICLE SLL 5271 X DOA 13/6/22

Dear Jennis,

Noted with thanks.

Location is at Ubi branch, right?

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 15 Jun 2022, at 7:16 PM, Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)> wrote:

Dear all,

Kindly register own policy claim for the above mentioned vehicle.

Attached is the GIA report for your reference.

We will send you the repair estimate once is available.

Kindly arrange survey on 23/6/22 @ 10am. Owner waiting.

Thank you.

**Best Regards,  
Jennis Tan  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

<image001.jpg>

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<SLL 5271 X - 13062022.pdf>