

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, June 23, 2022 4:09 PM
To: 'Motor Claim - III'; Admin A; Admin A
Cc: 'Dhanya B.Purushothaman'
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SLU 3708 U & SJN 4764 K on 22/06/2022 (PRE - REPAIR SURVEY REQUEST)

Categories: HMK

Dear Sir / Mdm,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 23 June 2022 3:09 PM
To: Assessment Dept <assessment_ral@bifrostauto.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Claims Dept <claims_ral@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SLU 3708 U & SJN 4764 K on 22/06/2022 (PRE - REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLU 3708 U](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Aside to Dennis:

Kindly provide your client's SAS/GIA report.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Thursday, 23 June 2022 2:23 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Claims Dept <claims_rar@bifrostable.com>; Joseph Koh <claims@bifrostable.com>
Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING SLU 3708 U & SJN 4764 K on 22/06/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Lau Kwok Kwong to conduct the survey.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 23 Jun 2022 at 10:42, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

Kindly provide your client's SAS/GIA report.

We propose using one of the following motor surveyors from LKK Auto Consultants Pte Ltd:

- Lau Kwok Kwong
- Ho Leong Chuan
- Kong Seng Cheong
- Chua Kang Seng
- Adrian Ling Wai Ping
- Steve Chen Tsue Yee
- Mohamad Taufikh Bin Hamid
- Xing Guo Qiang
- Bryan Ang Tani
- Mohammed Rasul Bin Mohd
- Yunu
- Thevan Thomas Karthikesavan
- Sherwin Beh Swee Yang
- Muhammad Nazril Bin Abdullah

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Thursday, 23 June 2022 9:55 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Claims Dept <claims_rar@bifrostable.com>; Joseph Koh <claims@bifrostable.com>
Subject: [EXTERNAL] - ACCIDENT INVOLVING SLU 3708 U & SJN 4764 K on 22/06/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

We refer to the above matter.

We represent our client, PANG ZHI HE SHAWN to notify you of the aforesaid accident involving our client's vehicle SLU3708U and your insured's vehicle SJN4764K on 22/06/2022 at 1919HRS along ALONG KIM KEAT LINK.

This serves as a **NOTICE** that we are claiming against SJN4764K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: assessment_ral@bifrostable.com

VEH IN (Date & Time) : 23/06/2022

PRS ARRANGEMENT (Date & Time) : 24/06/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

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