

Veron Chen (LKKAuto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Wednesday, 6 July 2022 3:00 PM
To: Veron Chen (LKKAuto)
Cc: SUR; Admin-D (LKKAuto); assignments; WONG JOSEPHINE
Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE / Our ref : M12D18792207

Dear Veron,

Please proceed.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 6 July 2022 11:07 am
To: LEE KATIE <katielee@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE / Our ref : M12D18792207

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Dear Katie,

Enclosed preliminary revised (incl.supplementary).

Kindly approved on the supplementary.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Monday, 27 June 2022 2:23 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE / Our ref : M12D18792207

Dear Veron,

Policy excess is S\$3,000.

Regards,

Katie Lee

Senior Manager

Claims



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146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 27 June 2022 2:10 pm

To: LEE KATIE <katielee@uoi.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE / Our ref : M12D18792207

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Please provides policy excess

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Monday, 27 June 2022 2:05 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments
<assignments@lkkauto.com>

Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE / Our ref : M12D18792207

Dear Veron,

Please proceed to authorise repair upto S\$16,657.67 (before policy excess).

Regards,

Katie Lee

Senior Manager

Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 27 June 2022 1:45 pm
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Katie,

Enclosed preliminary revised of vehicle YQ 5960K
Date of survey: 24/6/2022
Number of days (estimated) : 8 days

Part by part repair.

We have Not authorise repair.

Kindly let us have your approval, provides claim number and policy excess

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 23 June 2022 5:30 PM
To: 'LEE KATIE' <katielee@uoi.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE

Dear Katie,

Please be informed that repairer arrange survey on 24.6.22.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Thursday, 23 June 2022 5:05 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE

Noted with thanks.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 23 June 2022 4:53 PM
To: LEE KATIE <katielee@uoi.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; assignments <assignments@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE

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Dear Katie,

Thank you for your assignment.

For the efficiency of future assignment arrangement, we will highly appreciate if you could send to the email address below:

assignments@lkkauto.com @ Phone: 6741-8434

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Thursday, 23 June 2022 4:41 PM

To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE

Importance: High

Dear Ms Catherine,

We will appoint LKK Auto Consultant to contact you.

Aside to LKK, please acknowledge receipt of this new assignment.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

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From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Sent: Thursday, 23 June 2022 4:03 PM

To: LEE KATIE <katielee@uoi.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>

Subject: RE: OD CLAIMS_YQ5960K_DOA:21/06/2022_ACCIDENT LOCATION: BKE

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Dear Officer-in-Charge,

Your insured, **TUNGSAN FOOD INDUSTRIES PTE LTD**, has made an accident reporting with us and would like us to handle his vehicle **YQ5960K** OD claim and repairs.

We are seeking your surveyor attendance at **GOLDBELL TUAS** to view the damages.

Kindly contact our Motor Claims Officer Ms. Catherine for survey arrangement as vehicle already in our premises.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Industrial Vehicles. Financial Services.
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Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

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