Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Monday, 27 June 2022 2:33 PM

To: SUR; Catherine Chong Kai Ling

Cc: 'Ramesh'; 'Hasrianah Binte Hassan'

Subject: RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Catherine,

As instructed by our client, please proceed to repair the insured vehicle YQ 5960K, (Excess \$3000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto) < Rasul@lkkauto.com>

Sent: Monday, 27 June 2022 8:45 AM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: YQ5960K

From: Catherine Chong Kai Ling < CatherineChongKL@goldbell.com.sg>

Sent: Monday, 27 June 2022 8:44:31 am (UTC+08:00) Kuala Lumpur, Singapore

To: Rasul (LKKAuto) < <u>Rasul@lkkauto.com</u>>

Cc: Ramesh < <u>Ramesh@goldbell.com.sq</u>>; Hasrianah Binte Hassan < <u>Hasrianah@goldbell.com.sq</u>>

Subject: YQ5960K

Dear Rasul,

Enclosed herewith the GIA report for YQ5960K.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



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Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims Goldbell Engineering Pte Ltd

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