

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 28 June 2022 3:20 PM
To: SUR; Catherine Chong Kai Ling
Cc: Ramesh; Hasrianah Binte Hassan
Subject: RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Catherine,

Please be informed excess should be **\$500** instead of \$3000.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 27 June 2022 2:33 PM
To: SUR <sur@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: 'Ramesh' <Ramesh@goldbell.com.sg>; 'Hasrianah Binte Hassan' <Hasrianah@goldbell.com.sg>
Subject: RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Catherine,

As instructed by our client , please proceed to repair the **insured vehicle YQ 5960K, (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Monday, 27 June 2022 8:45 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: YQ5960K

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Monday, 27 June 2022 8:44:31 am (UTC+08:00) Kuala Lumpur, Singapore
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: YQ5960K

Dear Rasul,

Enclosed herewith the GIA report for YQ5960K.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

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