

## Veron Chen (LKKAUTO)

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**From:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Sent:** Thursday, 28 July 2022 10:34 AM  
**To:** Rasul (LKKAUTO)  
**Cc:** Veron Chen (LKKAUTO); Ramesh; Hasrianah Binte Hassan  
**Subject:** RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Rasul,

Confirmed Finalised amount @ L/S: \$12,757.67 with 8 working days.

Thank you.

**NOTICE:**

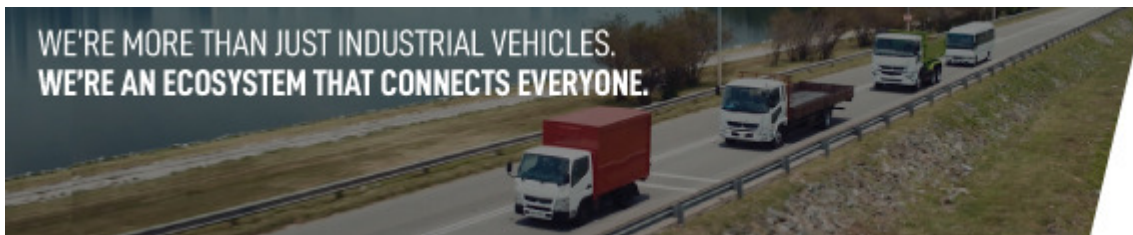
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**Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims**  
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: [www.goldbell.com.sg](http://www.goldbell.com.sg)

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**From:** Rasul (LKKAUTO) <Rasul@lkkauto.com>  
**Sent:** Thursday, July 28, 2022 9:22 AM  
**To:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Cc:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** Re: YQ5960K-DOA: 21/6/2022 (UOI OD)

Hi Catherine,

Apologised on the calculation mistake, final amount would be \$ 12,757.67 / 8 days of repair.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

*Save the Earth. Print only when necessary.*

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Wednesday, 27 July 2022 9:50 am  
**To:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>  
**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Re: YQ5960K-DOA: 21/6/2022 (UOI OD)

Hi Catherine,

As spoken, the 2 labour are not given.

We will be advising our principal a cost of repair of P/P \$12,127.40 /- with 08 days of repair, subject to their approval.

Kindly Acknowledge

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>  
**Sent:** Monday, 18 July 2022 4:26 pm  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Hasrianah Binte Hassan <[Hasrianah@goldbell.com.sg](mailto:Hasrianah@goldbell.com.sg)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Rasul,

Kindly assist confirm Finalise COR @ P/P: \$15,162.62 (before GST and Excess) with 8 working days.

Thank you.

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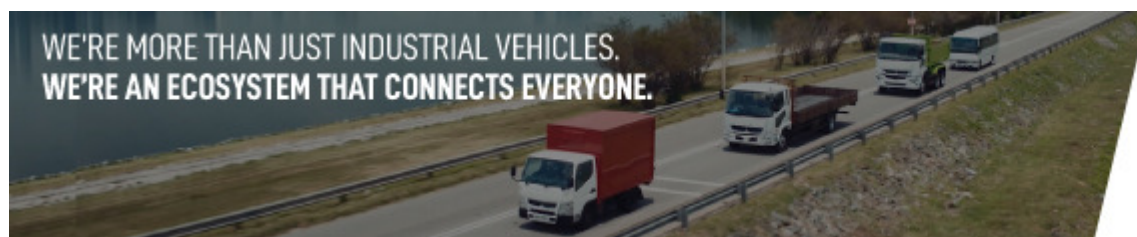


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**Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims**  
Goldbell Engineering Pte Ltd

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Wednesday, July 6, 2022 3:16 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>

**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Hasrianah Binte Hassan <[Hasrianah@goldbell.com.sg](mailto:Hasrianah@goldbell.com.sg)>

**Subject:** RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Catherine,

Above has been approved

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAUTO)

**Sent:** Tuesday, 28 June 2022 3:20 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>

**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Hasrianah Binte Hassan <[Hasrianah@goldbell.com.sg](mailto:Hasrianah@goldbell.com.sg)>

**Subject:** RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Catherine,

Please be informed excess should be **\$500** instead of \$3000.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Monday, 27 June 2022 2:33 PM

**To:** SUR <sur@lkkauto.com>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

**Cc:** 'Ramesh' <Ramesh@goldbell.com.sg>; 'Hasrianah Binte Hassan' <Hasrianah@goldbell.com.sg>

**Subject:** RE: YQ5960K-DOA: 21/6/2022 (UOI OD)

Dear Catherine,

As instructed by our client , please proceed to repair the **insured vehicle YQ 5960K, (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rasul (LKKAuto) <Rasul@lkkauto.com>

**Sent:** Monday, 27 June 2022 8:45 AM

**To:** SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Subject:** FW: YQ5960K

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**From:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

**Sent:** Monday, 27 June 2022 8:44:31 am (UTC+08:00) Kuala Lumpur, Singapore

**To:** Rasul (LKKAuto) <Rasul@lkkauto.com>

**Cc:** Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>

**Subject:** YQ5960K

Dear Rasul,

Enclosed herewith the GIA report for YQ5960K.

Thank you.

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