

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 June 2022 4:17 PM
To: EM Auto; 'SUR'; assignments
Cc: Claims Dept of CTI; Derek
Subject: RE: OUR REF: SNM22D204387/C02/GBA62318X/LEWLC & YOUR REF: SLH4262A TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EM Auto <emautosolution@singnet.com.sg>
Sent: Thursday, 23 June 2022 4:12 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Derek <derekkeh@singnet.com.sg>
Subject: RE: OUR REF: SNM22D204387/C02/GBA62318X/LEWLC & YOUR REF: SLH4262A TO CONDUCT PRS

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Hi Jenny

Attached our client's SAS report as requested.

You may assign Kenneth Kong (LKK) as the SJE.

Thank you.

Serina Soon

Senior Claim Executive

E M Solution Pte Ltd

160 Sin Ming Drive

#03-18/19 Sin Ming Autocity

Singapore 575722

Tel. 64560226

Fax. 64584500

HP. 92236288

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Thursday, 23 June, 2022 3:39 PM

To: 'emautosolution@singnet.com.sg' <emautosolution@singnet.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D204387/C02/GBA62318X/LEWLC & YOUR REF: SLH4262A TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D204387/C02/GBA6218X/lewlc (insured yet to lodge report)

Your reference: SLH4262A

Dear Sirs / Madam,

ACCIDENT INVOLVING GBA6218X & SLH4262A on 13/06/2022

We refer to your email of 22/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 23 June 2022 3:02 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'emautosolution@singnet.com.sg' <emautosolution@singnet.com.sg>
Subject: OUR REF: SNM22D204387/C02/GBA62318X/LEWLC & YOUR REF: SLH4262A TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct PRS SLH4262A** soonest possible. (Our Insured has yet to file SAS Report).

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: EM Auto <emautosolution@singnet.com.sg>
Sent: Wednesday, June 22, 2022 4:42 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Derek <derekkeh@singnet.com.sg>
Subject: Acc Invlg SLH4262A / GBA6218X / DoA 13.06.22

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Hi

We refer to the above accident.

Kindly advise if your insured driver of GBA 6218X had reported the accident.

We are exploring for direct settlement. Our client is also open for a private settlement.

Attached the accident scene & video footage for your action.

Appreciate your prompt response.

Thank you.

Serina Soon
Senior Claim Executive
E M Solution Pte Ltd
160 Sin Ming Drive
#03-18/19 Sin Ming Autocity
Singapore 575722
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Fax. 64584500
HP. 92236288