Veron Chen (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 4 July 2022 3:02 PM

To: Veron Chen (LKKAuto)

Subject: RE: 2022.3088.PD.KLMS Your Ref: GBH 328P

CDMCG22001219

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 4 July 2022 9:45 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Admin' < support@insurlogic.net>

Subject: RE: 2022.3088.PD.KLMS Your Ref: GBH 328P

Dear Pauline,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 23 June 2022 5:24 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' < claims@ergo.com.sg>; SUR < sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'Admin' < support@insurlogic.net >

Subject: RE: 2022.3088.PD.KLMS Your Ref: GBH 328P

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 24.6.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Sent: Thursday, 23 June 2022 4:43 PM

To: Chelsea < Chelsea@princepslawcorp.com; 'Admin A (admin-a@lkkauto.com); 'Admin-a@lkkauto.com); 'Admin-a@lkkauto.c

<Meikwan@lkkauto.com>

Cc: Admin < support@insurlogic.net >

Subject: RE: 2022.3088.PD.KLMS Your Ref: GBH 328P

Dear Chelsea

Please provide us TP accident report ASAP for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Chelsea < Chelsea@princepslawcorp.com>

Sent: Thursday, 23 June 2022 3:19 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Chelsea < Chelsea@princepslawcorp.com > Subject: 2022.3088.PD.KLMS Your Ref: GBH 328P

Your Attention is Drawn to the Confidentiality Notice Below:

ACCIDENT INVOLVING <u>SJQ 148A</u> AND GBH 328P AT AUTOBAY @ KAKI BUKIT #01-101 ON 8 JUNE 2022 AT ABOUT 1320 HOURS

Dear Sirs

Our client agree to Marcus of LKK being the appointed SJE.

Yours sincerely

Princeps Law Corporation Blk 69 Bedok South Avenue 3 #02-474 Singapore 460069

chelsea@princepslawcorp.com

Tel: (+65) 9100 0525 (Chelsea)

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From: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Sent: Thursday, 23 June 2022 1:47 pm

To: Chelsea < Chelsea@princepslawcorp.com >

Subject: RE: 2022.3088.PD.KLMS Your Ref: GBH 328P

Dear Sir/Mdm,

*** Please provide us TP accident report ASAP for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors:

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Chelsea < Chelsea@princepslawcorp.com>

Sent: Thursday, 23 June 2022 10:44 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Chelsea < <u>Chelsea@princepslawcorp.com</u>> Subject: 2022.3088.PD.KLMS Your Ref: GBH 328P

Your Attention is Drawn to the Confidentiality Notice Below:

ACCIDENT INVOLVING <u>SJQ 148A</u> AND GBH 328P AT AUTOBAY @ KAKI BUKIT #01-101 ON 8 JUNE 2022 AT ABOUT 1320 HOURS

- 1. We act for Wong Swee Kua, the owner of vehicle no. SJQ 148A.
- 2. We are instructed to claim damages against you in connection with the above accident.
- 3. Pursuant to the State Courts NIMA Protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop: -

Venue: Kai Liang Motor Service

Address: 1 Kaki Bukit Avenue 6

#01-101 Autobay@Kaki Bukit

Singapore 417883

Contact: Annie @ 9115 3886

4. TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Yours sincerely

Princeps Law Corporation Blk 69 Bedok South Avenue 3 #02-474 Singapore 460069

chelsea@princepslawcorp.com

Tel: (+65) 9100 0525 (Chelsea)

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