Our Ref:

CT0622/SHD7146B/CK(st)

Date:

05.08.2022

CHINA TAIPING INSURANCE CO (S)PTE L

Attn: Motor Claims Department

3 ANSON ROAD #16-00

Singapore 079909

Dear Sir/Madam

COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

> Mainline +65 6383 6280 Facsimilie +65 6280 9755

> > www.cdge.com.sg

Company Registration No: 199506048W

### ACCIDENT ON 13.06.2022 INVOLVING SHD7146B & SJA1095X ALONG JURONG WEST ST 64

Without Prejudice

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD7146B, which was involved in the captioned accident with your insured vehicle No SJA1095X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

### Workshops

Braddell 205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive

Singapore 575717

Pandan 45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

Taxi Owner's Claim:  1. Cost of Repairs  2. Loss of Rental  3. Survey Report Fee  4. LTA Search Fee  5. GIA / Police Report Fee  6. Others	3 days x S\$ 110.67	\$\$ \$\$ \$\$ \$\$ \$\$ \$\$	1,070.00 332.01 0.00 0.00 2.00 0.00
Hirer's Claim: 1. Loss of Income 2. Others	3 days x S\$ 80.00	S\$ S\$	240.00

S\$ **Total Claims** [E&OE]

1,644.01

A copy each of the following supporting documents marked [X] is enclosed:

Letter of Authority from Owner/Hirer/Operator Original Repair Bill [X] [X] [X] Rental Rate Letter GIA/Police Report(s) [X] Downtime/Mileage Record [X] LTA/GIA Search Slip(s) X Witness Statement / Accident Scene Photo(s) [] Survey Report / Bill [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance [] Tow Chit / PIR / Hirer's IRAS / Others: [ ]

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Catherine Koh **CDGE Claims Department** 

FAX: -DID: 62148733

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION** 

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD7146B , SJA1095X

ON 13-Jun-22 09:15

**ALONG** 

**JURONG W ST 64** 

I / We TAN EE TIONG (Hirer) NRIC No.: SXXXX271I

(Relief) NRIC No.: SXXXX271I and/or

Taxi Number SHD7146B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of

"ComfortDelGro Engineering Pte Ltd".

Date 13-Jun-2022

**TAN EE TIONG** Name of Hirer

Hirer NRIC SXXXX271I Signature:

Address 121 PAYA LEBAR WAY #12-2815

381121

Contact No. 91117068

http://cdgek2srv1:82/Runtime/Runtime/Runtime/Runtime/View/CDG.VARS.V.Lettof... 13/6/2022

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMPCSNW00127312200 Claim No: SNM22D204155/C02/SJA1095X/TAYHP

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,473.68** 

SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED SEVENTY THREE

AND CENTS SIXTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD7146B Insured Vehicle No. : SJA1095X

Date of Loss : 13/06/2022

Place of Accident : JURONG WEST STREET 64

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PECK HANG SIANG, ROBIN
Driver Name : PECK HANG SIANG, ROBIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages		S\$	
(2)	Cost of Repair/Excess		S\$	1,070.00
(3)	Loss of <del>Use</del> /Rental/Earning		S\$	401.68
(4)	GIA <del>/Police Reports/</del>			
	Investigation Results/Search Fe	ees	S\$	2.00
(5)	Medical Reports/Expenses		S\$	
(6)	Survey Fees/P.T. Fees		S\$	
(7)	Cost including Disbursement		S\$	
			=====	
	TOTAL		S\$	1,473.68
			=====	

Claimant Name: Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Date

21.11.2022

Signature

CLAIMS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969

Please forward your payment to COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"



### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W Page: 1

### GST REG. NO. M2-8921817-3

### TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD

SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE 079909

CONTACT NO: 62222366

VEHCLE NO SHD7146B

**NO/DATE** 91971660 02.08.2022

MAKE HYUNDAI

JOB NO. 305519417

MODEL I - 40

ODOMETER READING

**DATE OF REG** 17.11.2016

CHASSIS CODE

JOB TYPE

KMHLB41UMHU096341

Description: 3P 13.06.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt 7.000

1,000.00

Total Invoice amount

1,070.00

Issued by : KATHERINETAN 02 Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days KATHERINETAN 02.08.2022 12:41:51

### ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT22060176

Date: 29 July 2022



### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/06/2022 @ 09:15 hrs

ALONG JURONG W ST 64

INVOLVING SJA1095X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7146B** (the "Taxi"). The Taxi was hired to **TAN EE TIONG IC NO SXXXX271I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DARE NAME OF DRIVER WILEAGE READING TRAVELLED (TIME)  12 Al 30 (KM) FROM TO DATE  NAME OF DATE  NAME OF DRIVER
15 ab 32 4 1 - f & A SHOFIUS 1055 -
1000 Meldens Worker

Sec. 37.

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

SJA1095X

**Date of Accident** 

13/06/2022

Reset

### % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	China Taiping Insurance (Sing
Period of Insurance	28/05/2022 - 27/05/2023
Requested By	Por Moy Juan (COMFORTDELG
Requested Date	13/06/2022 12:34

**Payment details** 

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

5407146B

### **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Monday, 27 June 2022 2:57 PM **To:** ROBIN PECK7@HOTMAIL.COM

Subject: Claim Notification - ACCIDENT INVOLVING SJA1095X(CHINA TAIPING) AND

SHD7146B AT/ALONG JURONG WEST ST 64 TOWARDS BOON LAY WAY ON

13/06/2022

27 June 2022

### **PECK HANG SIANG, ROBIN**

[By Email Only]

Dear Sir/Madam,

You Ref: SJA1095X

Our Ref: CC3/CTI22005998/Tpa3

ACCIDENT INVOLVING SJA1095X(CHINA TAIPING) AND SHD7146B AT/ALONG JURONG WEST ST 64 TOWARDS

**BOON LAY WAY ON 13/06/2022** 

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD7146B against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

# RE: [SEEK MANDATE] - OUR REF: SNM22D204155/C02/SJA1095X/TAYHP & YOUR REF: CC3/CTI22005998/Tpa3-SHD7146B, TPP DIRECT SETTLEMENT

### Irene Tay <irene.tay@sq.cntaiping.com>

Tue 8/11/2022 10:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sir/Mdm,

Please proceed to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$1,554.01(all-in).

Regards,

### Irene Tay

Claims Department (Motor Division)

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Thursday, 6 October 2022 9:01 PM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com> **Subject:** Re: [SEEK MANDATE] - OUR REF: SNM22D204155/C02/SJA1095X/TAYHP & YOUR REF:

CC3/CTI22005998/Tpa3-SHD7146B, TPP DIRECT SETTLEMENT

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Dear Sirs/Mdm,

We refer to our mandate request dated 26/08/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

### Best Regards,

## Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 26 August 2022 9:03 am **To:** Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>

Cc: claimsdept@sg.cntaiping.com < claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - OUR REF: SNM22D204155/C02/SJA1095X/TAYHP & YOUR REF:

CC3/CTI22005998/Tpa3-SHD7146B, TPP DIRECT SETTLEMENT

Your ref: SNM22D204155/C02/SJA1095X/TAYHP

LKK ref: CC3/CTI22005998/Tpa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING SJA1095X (CHINA TAIPING) AND SHD7146B(TP) ON 13/06/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$1,554.01(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,725.27	\$ 1,070.00 (\$1,000.00+ 7%GST)
2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 332.01 (3days x \$110.67)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,299.28	<u>\$ 1,554.01</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \text{Case Handler}$ 

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 24 June 2022 3:19 PM

To: Mei Kwan (LKKAuto) < <a href="mailto:Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; Admin A

<admin-a@lkkauto.com>

**Cc:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Irene Tay < <u>irene.tay@sg.cntaiping.com</u>> **Subject:** RE: OUR REF: SNM22D204155/C02/SJA1095X/TAYHP & YOUR REF: CC3/CTI22005998/Tpa3-

SHD7146B, TPP DIRECT SETTLEMENT

PW: SJA1095X2200

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

### Regards,

### Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

**Sent:** Friday, 24 June 2022 3:18 pm

To: Meikwan@Ikkauto.com; Hsiao Tong (LKKAuto) < <a href="mailto:chewht@Ikkauto.com">chewht@Ikkauto.com</a>; Admin A < <a href="mailto:admin-admi

a@lkkauto.com>

**Cc:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>; Irene Tay < <a href="mailto:irene.tay@sg.cntaiping.com">irene.tay@sg.cntaiping.com</a>> **Subject:** RE: OUR REF: SNM22D204155/C02/SJA1095X/TAYHP & YOUR REF: CC3/CTI22005998/Tpa3-

SHD7146B, TPP DIRECT SETTLEMENT

### Hi Hsiao Tong,

### Enclosed OI SAS for your necessary action.

\*\*The file has been encrypted with a password which will be sent in a separate email.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:62247175">62247175</a>. Any inconvenience caused is much regretted.

### Regards,

### Jacqueline Tan

Senior Executive

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175 From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Sent:** Friday, 24 June 2022 3:05 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>; Meikwan@lkkauto.com; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: OUR REF: SNM22D204155/C02/SJA1095X/TAYHP & YOUR REF: CC3/CTI22005998/Tpa3-SHD7146B,

TPP DIRECT SETTLEMENT

### WITHOUT PREJUDICE via EMAIL ONLY

Dear Jacqueline,

Please refer to the below email.

Kindly assist to revert LKK on DS SHD7146B possible on behalf of Irene Tay.

Please contact our claims department Irene Tay 6389 6192 the officer in charge.

\*Kindly quote our claim reference number when replying.\*

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. <u>All correspondence should be made via email claimsdept@sg.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Thursday, June 23, 2022 5:32 PM

**To:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SJA1095X (OI: CTI - TBA) and SHD7146B (TP: LKK REF -

CC3/CTI22005998/Tpa3) on 13.06.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7146B at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

### To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.