

## Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 23 June 2022 2:10 PM  
**To:** admin@mycar.sg; assignments  
**Cc:** Pauline Tham  
**Subject:** RE: SPAM-LOW: RE: OUR REF: SNM22D204375/C02/SJR6299C/THAMYL & YOUR REF SNE4902D TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Huiqin Tan <admin@mycar.sg>  
**Sent:** Thursday, 23 June 2022 2:07 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** FWD: SPAM-LOW: RE: OUR REF: SNM22D204375/C02/SJR6299C/THAMYL & YOUR REF SNE4902D TO CONDUCT PRS

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Dear Adeline,

Please appoint LKK for survey

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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**From:** "Pauline Tham" <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** 6/23/22 12:23 PM

**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SPAM-LOW: RE: OUR REF: SNM22D204375/Co2/SJR6299C/THAMYL & YOUR REF SNE4902D TO CONDUCT PRS

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, June 23, 2022 11:47 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; [admin@mycar.sg](mailto:admin@mycar.sg)

**Subject:** OUR REF: SNM22D204375/Co2/SJR6299C/THAMYL & YOUR REF SNE4902D TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Pauline,

Please refer to the below email.

Kindly **conduct PRS SNE4902D** soonest possible.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Wednesday, June 22, 2022 12:47 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNE4902D YOUR REF: SJR6299C PRE REPAIR INSPECTION FOR SNE4902D

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**WITHOUT PREJUDICE**

\* \*\*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SNE4902D

YOUR REF: SJR6299C

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SNE4902D

ACCIDENT INVOLVING SNE4902D AND SJR6299C

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

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