

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 June 2022 10:47 AM
To: Steven Koh; 'SUR'; assignments
Subject: RE: OUR REF: SNM22D204331/C02/GBJ8081L/LEWLC & YOUR REF: SMC2839P TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Steven Koh <ksautomobile61@gmail.com>
Sent: Wednesday, 22 June 2022 6:17 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D204331/C02/GBJ8081L/LEWLC & YOUR REF: SMC2839P TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

I would like to choose Henry (FTA) .Thank you.

Regards

Daud

On Wed, 22 Jun 2022 at 14:31, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D204331/C02/GBJ8081L/lewlc

Your reference: SME2839P

Dear Sirs / Madam,

ACCIDENT INVOLVING GBJ8081L & SME2839P on 18/06/2022

We refer to your email of 21/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 22 June 2022 1:14 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'ksautomobile61@gmail.com'
<ksautomobile61@gmail.com>
Subject: OUR REF: SNM22D204331/C02/GBJ8081L/LEWLC & YOUR REF: SMC2839P TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny.

Please refer to the below email.

Kindly **conduct PRS SMC2839P** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Steven Koh <ksautomobile61@gmail.com>

Sent: Tuesday, June 21, 2022 4:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Arrange for Surveyor of SMC2839P Your Ref: GBJ8081L Acc: 18/06/2022@1940HRS

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Dear Sir/Madam,

We are the repairer of motor vehicle no. SMC2839P

Kindly arrange to conduct a pre-repair inspection.

Location:

60 JALAN LAM HUAT, CARROS CENTRE

#05-68

Singapore 737869

Contact No. :

Daud 9391 1482

We appreciate your early reply.

Thank you.

Regards,

Daud

KS AUTOMOBILE