

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 October 2022 3:03 PM
To: Veron Chen (LKKAUTO); admin-d; SUR; assignments
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - OWN DAMAGED CLAIM FOR VEHICLE SMQ 1090 P DOA 16/6/22
Attachments: 1090.pdf

Dear Veron,

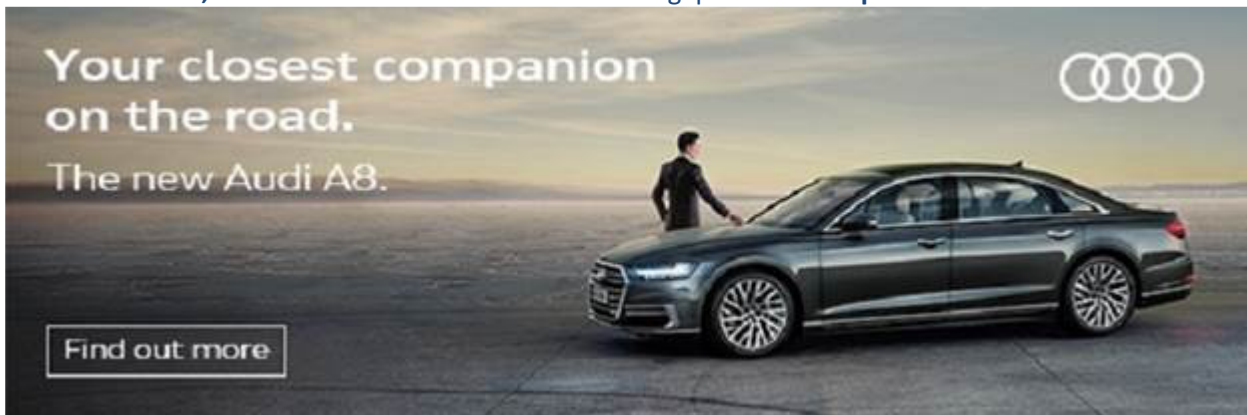
Attached LOD for your perusal.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 23 June 2022 5:15 PM
To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SMQ 1090 P DOA 16/6/22

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMQ 1090P, (Excess waived).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 23 June 2022 2:39 PM

To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SMQ 1090 P DOA 16/6/22

Dear Tony,

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 22 June 2022 11:03 AM

To: 'Claims' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SMQ 1090 P DOA 16/6/22

Dear all,

The survey has carried out by Adrian.

Kindly assist following up repair approval.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 17 June 2022 4:49 PM

To: 'YAN'; 'SUR'

Cc: 'assignments'; 'Claims'

Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SMQ 1090 P DOA 16/6/22

Dear Yan,

Attached above is the estimate for your kind reference.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: YAN [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 17 June 2022 8:17 AM

To: Claims; SUR

Cc: assignments

Subject: Re: OWN DAMAGED CLAIM FOR VEHICLE SMQ 1090 P DOA 16/6/22

Dear Jennis,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 16 Jun 2022, at 5:45 PM, Claims <claims@premiumauto.com.sg> wrote:

Dear all,

Kindly register own policy claim for the above mentioned vehicle.

Attached is the GIA report for your reference.

We will send you the repair estimate once is available.

Kindly arrange survey on 22/6/22 @ 10:30am. Owner waiting.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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<image001.jpg>

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<SMQ 1090 P - 16062022.pdf>