

Shiau Chan (LKKAUTO)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Wednesday, 29 June 2022 10:36 AM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: Re: ECICS-OD SLR 3717J (YOUR REF: DMPC2200250H/CT)

Dear Shiau

Yes, please proceed part by part since there is no used parts available.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID [\(65\) 6303 0190](tel:6563030190)

Tel [\(65\) 6337 4779](tel:6563374779)

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, June 29, 2022 9:05:22 AM
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: ECICS-OD SLR 3717J (YOUR REF: DMPC2200250H/CT)

Dear Crystabelle,

Refer to the below:

16	27 Jun 2022 14:49	Adj Mandate Set	Approved:2500.00:To offer lump sum
17	27 Jun 2022 17:07	Adj Mandate Request	Cur.Req:3532.70:ACCORDING TO THE REPAIRER, THE VEHICLE REPAIR ON PART BY PA BASIS DUE TO NO 2ND HAND PARTS AVAILABLE.
18	28 Jun 2022 16:37	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/07/01. Mandate Remarks: To offer lump sum
19	28 Jun 2022 16:37	Adj Mandate Set	Approved:3532.70:To offer lump sum

Kindly advise whether we can inform repairer to proceed repair insured vehicle on part by part basis. (as 28/06/22@16:37 mentioned "to offer lump sum")

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

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