

Our Ref: CC0622/SHB2196A/CK(st)
Date: 15.07.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 18.06.2022 INVOLVING SHB2196A & SJS1430S ALONG SLE BEFORE MANDAI EXIT

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHB2196A, which was involved in the captioned accident with your insured vehicle No SJS1430S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,778.00
2. Loss of Rental	12 days x S\$ 110.67	S\$	1,328.04
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	12 days x S\$ 80.00	S\$	960.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	8,068.04
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHB2196A , SJS1430S , SLD3493C ,... ON 18-Jun-22 00:15
ALONG SLE BEFORE MANDAI EXIT**I / We **NG BOON LEONG** (Hirer) NRIC No.: **SXXXX085D**and/or **LEE CHOO HOCK** (Relief) NRIC No.: **SXXXX377H**Taxi Number **SHB2196A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **18-Jun-2022**Name of Hirer **NG BOON LEONG**Hirer NRIC **SXXXX085D**

Signature :

Address **308 CANBERRA ROAD #15-101
750308**Contact No. **81235065**Name of Relief **LEE CHOO HOCK**Relief NRIC **SXXXX377H**

Signature :

Address **314 SEMBAWANG DRIVE #06-460
750314**Contact No. **97811533**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00149012100 Claim No : SNM22D204288/C02/SJS1430S/CHEESC
Claimant : CITYCAB PTE LTD
Amount : **S\$7,386.70**
SINGAPORE DOLLARS SEVEN THOUSAND THREE HUNDRED EIGHTY SIX
AND CENTS SEVENTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB2196A
Insured Vehicle No. : SJS1430S

Date of Loss : 18/06/2022
Place of Accident : SLE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN SOON PEOW
Driver Name : TAN SOON PEOW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,778.00
(3) Loss of Use/Rental/Earning	S\$	1,606.70
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 7,386.70

Claimant Name : _____

NRIC No : _____

Signature : _____
Alicia Tan

Date : 31/10/2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHB2196A

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
06.10.2016

CHASSIS CODE
KMHLB41UMHU095318

NO/DATE
91824668 06.07.2022

JOB NO.
305520160

ODOMETER READING

JOB TYPE

Description : 3P 18.06.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		5,400.00
Add GST @ 7.000 %		378.00
Total Invoice amount		5,778.00

Issued by : KATHERINETAN 06.07.2022 13:54:08
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTION AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC22060268



Date: 01 July 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/06/2022 @ 00:15 hrs
ALONG SLE BEFORE MANDAI EXIT
INVOLVING SJS1430S, SLD3493C, SKH7067P

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2196A** (the "Taxi"). The Taxi was hired to **NG BOON LEONG IC NO SXXXX085D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SJS1430S

Date of Accident

18/06/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **23/07/2021 - 29/07/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **18/06/2022 10:43**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 12 July 2022 10:48 AM
To: liverpoolsingapore@hotmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SJS 1430G(CHINA TAIPING) / SHB 2196A / OTHERS AT/ALONG SLE TWDS WOODLANDS AFT UPP THOMSON RD FLYOVER ON 18/06/2022

12 July 2022

Tan Soon Peow [By Email Only]

Dear Sir/Madam,

You Ref: SJS1430S

Our Ref: CC3/CTI22005969/Rpa3

ACCIDENT INVOLVING SJS 1430G(CHINA TAIPING) / SHB 2196A / OTHERS AT/ALONG SLE TWDS WOODLANDS AFT UPP THOMSON RD FLYOVER ON 18/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB2196A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request for a copy of accident video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [Seek Mandate] - OUR REF: SNM22D204288/C02/SJS1430S/CHEESC, & YOUR REF: CC3/CTI22005969/Rpa3-SHB2196A, TPP DIRECT SETTLEMENT

Chee So Chow <sochow.chee@sg.cntaiping.com>

Tue 18/10/2022 11:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Confidential]

Hi Hsiao Tong

Without prejudice

Please proceed to offer **\$7,386.70(all-in)**.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, October 6, 2022 8:57 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [Seek Mandate] - OUR REF: SNM22D204288/C03/SJS1430S/CHEESC, & YOUR REF: CC3/CTI22005969/Rpa3-SHB2196A, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our mandate request dated 26/07/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 23 August 2022 5:46 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - OUR REF: SNM22D204288/C03/SJS1430S/CHEESC, & YOUR REF: CC3/CTI22005969/Rpa3-SHB2196A, TPP DIRECT SETTLEMENT

Dear Sirs/Mdm,

We refer to our mandate request dated 26/07/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 26 July 2022 8:58 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - OUR REF: SNM22D204288/C03/SJS1430S/CHEESC, & YOUR REF: CC3/CTI22005969/Rpa3-SHB2196A, TPP DIRECT SETTLEMENT

Your ref: **SNM22D204288/C03/SJS1430S/CHEESC**

LKK ref : CC3/CTI22005969/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS1430S(CHINA TAIPING) / SHB2196A(TP) /OTHERS ON 18/06/2022

We refer to the above matter.

SLD3493C -> SJS1430S(OI) -> SHB2196A(TP)
SJS1430S(OI) -> SKH7067P

The accident occurred when SLD3493C collided onto our insured(SJS1430S) from behind and the impact caused our insured to hit onto third party(SHB2196A) and SKH7067P. We are of the view that chain collision is applicable for this matter.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$7,386.70(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$10,302.05	\$ 5,778.00 (\$5,400.00 + 7%GST)
2. Loss of Rental (12days x \$110.67)	\$ 1,328.04	\$ 1,106.70 (10days x \$110.67)
3. Loss of Income (12days x \$80.00)	\$ 960.00	\$ 500.00 (10days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$12,592.09	<u>\$ 7,386.70</u>

Surveyor recommended 6days for repair + 2PRS + 2Sunday = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)