

Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, July 6, 2022 9:23 AM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM22D204288/C03/SJS1430S/CHEESC, & YOUR REF: CC3/CTI22005969/Rpa3-SHB2196A, TPP DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

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Password

bH!19qV+

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Wednesday, July 6, 2022 9:22 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM22D204288/C03/SJS1430S/CHEESC, & YOUR REF: CC3/CTI22005969/Rpa3-SHB2196A, TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan

Attached our insured's GIA report as requested.

Password in next page.

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From: Claims Dept of CTI
Sent: Friday, June 24, 2022 1:04 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: OUR REF: SNM22D204288/C03/SJS1430S/CHEESC, & YOUR REF: CC3/CTI22005969/Rpa3-SHB2196A, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear So Chow,

Please refer to the below email.

Kindly **revert to LKK Auto on DS SHB2196A** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, June 23, 2022 11:15 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJS1430S (OI : CTI - TBA) and SHB2196A (TP : LKK REF - CC3/CTI22005969/Rpa3) on 18/06/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2196A at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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