

Our Ref: CT0622/SHD3631T/CK(st)
Date: 27.07.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 16.06.2022 INVOLVING SHD3631T & YP 8134P ALONG SENGKANG EAST RD & BUANGKOK DR JUNCTIO

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3631T, which was involved in the captioned accident with your insured vehicle No YP 8134P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,070.00
2. Loss of Rental	3 days x S\$ 114.95	S\$	344.85
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,662.34
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD3631T , YP8134P ON 16-Jun-22 13:40
ALONG SENGKANG EAST RD & BUANGKOK DR JUNCTION

I / We **ANG BOON KIANG JEFF...** (Hirer) NRIC No.: **SXXXX870F**

and/or **CHUA CHEE WHEY** (Relief) NRIC No.: **SXXXX362E**

Taxi Number **SHD3631T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Jun-2022**

Name of Hirer **ANG BOON KIANG JEFFREY**

Hirer NRIC **SXXXX870F**

Signature :



Address **156 RIVERVALE CRESCENT #16-154**
540156

Contact No. **96913118**

Name of Relief **CHUA CHEE WHEY**

Relief NRIC **SXXXX362E**

Signature :



Address **178C RIVERVALE CRESCENT #14-421**
543178

Contact No. **97317362**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSA00038052201 Claim No : SNM22D204426/C02/YP8134P/CHEESC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,572.30**
SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED SEVENTY TWO AND CENTS THIRTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD3631T

Insured Vehicle No. : YP8134P

Date of Loss : 16/06/2022

Place of Accident : SENGKANG E DRIVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GLOBAL WATER SOLUTIONS PTE LTD

Driver Name : BARANITHARAN NAIDU SRI RAMALU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,070.00
(3) Loss of Use /Rental/Earning	S\$	494.85
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,572.30
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 10.2.2023

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3631T

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
29.09.2016

CHASSIS CODE
KMHLB41UMGU093678

NO/DATE
91871173 21.07.2022

JOB NO.
305520163

ODOMETER READING

JOB TYPE

Description : 3P 16.06.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,000.00
Add GST @ 7.000 %	70.00
Total Invoice amount	1,070.00

Issued by : KATHERINETAN 21.07.2022 10:52:21
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22060255

Date: 20 July 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/06/2022 @ 13:40 hrs
ALONG SENGKANG EAST RD and BUANGKOK DR
JUNCTION
INVOLVING YP8134P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3631T** (the "Taxi"). The Taxi was hired to **ANG BOON KIANG JEFFREY IC NO SXXXX870F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

SR D 36317

Print Date/Time : 17 Jun 2022 / 12:42:05

Receipt Date/Time : 17 Jun 2022 / 12:42:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220617-001812

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - YP8134P

As at 16 Jun 2022/13:40:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - YP8134P
Enquiry Fee
20220617124050331588

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

552163XXXXXX5246 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

728

LOADING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
761	64	1140	1627
24	163	0700	1600
62	238	1715	0555
15	153	0710	1620
20	205	1815	0500
32	112	0710	1588
36	204	1800	0530
49	163	0710	1546
43	44	1800	2155
74	31	0710	0810
74	-	0811	

[illegible]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 21 November 2022 1:51 PM
To: accounts@watersolutions.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING YP8134P (CHINA TAIPING) AND SHD3631T AT/ALONG SENGKANG E DRIVE ON 16/06/2022

Our Ref: CC3/CTI22005967/Rea3

Insured Name : GLOBAL WATER SOLUTIONS PTE LTD

Insured Driver : Baranitharan Naidu Sri Ramalu

Dear Sir/Madam,

ACCIDENT INVOLVING YP8134P (CHINA TAIPING) AND SHD3631T AT/ALONG SENGKANG E DRIVE ON 16/06/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD3631T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 2 February 2023 12:03 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

Hi Ezlyna,

Please proceed with proposed and settle in breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, 1 February 2023 11:22 am
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: {SEEK MANDATE} OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow / Jacqueline,

We refer to the above matter.

Our apologies for the mistake on our Surveyor Report. Kindly find enclosed amended copy of Surveyor Report for your perusal. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)
Sent: Friday, 27 January 2023 10:02 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

Your ref: SNM22D204426/C02/YP8134P/CHEESC
LKK ref : CC3/CTI22005967/Rea3

Dear So Chow / Jacqueline,

ACCIDENT INVOLVING YP8134P (CHINA TAIPING) AND SHD3631T (TP) ON 16/06/2022

We refer to the above matter.

It is a rear ended case under BOLA 27. OI rear ended TP vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$1,572.34 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,302.80	\$ 1,070.00 (with GST)
2. Loss of Rental (3 days x \$114.95)	\$ 344.85	\$ 344.85 (3 days x \$114.95)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,895.14	\$ 1,572.34

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 6 July 2022 9:04 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

Hi Mei Kwan

Our insured has not reported accident.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, July 3, 2022 6:07 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)