

## EzLyna (LKKAuto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 2 February 2023 12:03 am  
**To:** EzLyna (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

Hi Ezlyna,

Please proceed with proposed and settle in breakdown basic.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, 1 February 2023 11:22 am  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: {SEEK MANDATE} OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow / Jacqueline,

We refer to the above matter.

Our apologies for the mistake on our Surveyor Report. Kindly find enclosed amended copy of Surveyor Report for your perusal. Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 27 January 2023 10:02 am  
**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

Your ref: SNM22D204426/C02/YP8134P/CHEESC  
LKK ref : CC3/CTI22005967/Rea3

Dear So Chow / Jacqueline,

ACCIDENT INVOLVING YP8134P (CHINA TAIPING) AND SHD3631T (TP) ON 16/06/2022

We refer to the above matter.

It is a rear ended case under BOLA 27. OI rear ended TP vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$1,572.34 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,302.80	\$ 1,070.00 (with GST)
2. Loss of Rental (3 days x \$114.95)	\$ 344.85	\$ 344.85 (3 days x \$114.95)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 4,895.14</b>	<b>\$ 1,572.34</b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Wednesday, 6 July 2022 9:04 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

Hi Mei Kwan

Our insured has not reported accident.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, July 3, 2022 6:07 PM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D204426/C02/YP8134P/CHEESC & YOUR REF: CC3/CTI22005967/Rea3-SHD3631T, TPP DIRECT SETTLEMENT

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Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)