

# SM AUTOMOTIVE

Our Ref : SLX9731X  
Your Ref : SMN934C  
Date : 14<sup>th</sup> Jun 2022

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

**AIG ASIA Pacific Insurance Pte Ltd**  
78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLX9731X & SMN934C AT AMK AVE 5 TOWARDS AMK AVE 10 ON  
25.05.2022 @ 21:30HRS**

We are instructed by **NG YONG HUAT** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLX9731X** was damaged by vehicle **SMN934C** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$ 13,375.00
2) Loss of Use for 21 days (18 + 3 weekends)	\$ 2,520.00
3) Towin Receipt	\$ 120.00
3) LTA Search	\$ 2.00
	<u>\$ 16,017.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt / Towing Receipt
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum **\$ 16,017.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



**SM AUTOMOTIVE**



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

Accident on

26.05.2022 @ 2130hrs

Involving Vehicles

SLX9731X ✓ SMN934C

Along

AMK Ave S Towards AMK Ave 10

I/We, the registered owner/driver of vehicle registration no: SLX9731X  
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature  
(Company's stamp if applicable)

Name:

Ng Kong Huat

NRIC No.:

S1368499E

Date:

26.05.2022

WITHOUT PREJUDICE to:  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, SM AUTOMOTIVE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$14,500.00 (Global Sum) for vehicle no. SLX 9731X that was damaged pursuant to the accident which occurred on 25/05/2022 (date) along T-JUNCTION OF SERANGOON (location) involving vehicle no/s SMN 934C.

This is pursuant to the inspection conducted on 30/05/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner NG YONG HUAT (the third party claimant”) of vehicle no. SLX 9731X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLX 9731X (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 10 (month) 2022 (year)

  
LUP

Signed by appointed surveyor

  
Sukyi Chong  
Signed by “the workshop” (with chop)

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

## TAX INVOICE

**AIG ASIA Pacific Insurance Pte Ltd**

78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

Client: NG YONG HUAT

Invoice No : SMPL2207-0111

Date : 14-Jul-22

Date of Accident : 25-May-22

Vehicle No. : SLX9731X

Model Type : TOYOTA AXIO

Descriptions		Amount
Lump Sum Repair Cost		12,500.00
GST 7 %		: 875.00
Total		: 13,375.00

SIN DOLLARS: THIRTEEN THOUSAND THREE HUNDRED AND SEVENTY FIVE ONLY







CASH SALE / WORK ORDER  
**顺辉拖车服务**  
**SOON HWEE TOWING SERVICE**  
Blk 9002 Tampines St 92 #01-74 Singapore 528836  
Handphone : 9720 3785  
**24 HOURS TOWING SERVICES**

No: 9012 ✓

Date: 25/5/2022

宝号

Messrs: S M

车号

Vehicle No: SLX 9731X

Model No: Toyota Axio

由

From: Upp Serangoon North Ave 4 到: Auto Bay #01-43

时间 (日/夜)

Time (Day / Night): 11.40pm

☒ Accident

☐ Jump Start

☐ King Tow

☐ Hoist

☐ Others: \_\_\_\_\_

CASH \$: 70h

CHEQUE: \_\_\_\_\_

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一切由车主自行负责。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

经手人

Authorised by: \_\_\_\_\_

收货人

Received by: \_\_\_\_\_



CASH SALE / WORK ORDER  
**顺辉拖车服务**  
**SOON HWEE TOWING SERVICE**  
Blk 9002 Tampines St 92 #01-74 Singapore 528836  
Handphone : 9720 3785  
**24 HOURS TOWING SERVICES**

No: 9014 ✓

Date: 26/5/2022

宝号

Messrs: S M

车号

Vehicle No: SLX 9731X

Model No: T / AXIO

由

From: Auto Bay #01-43 到: Auto Bay #02-15

时间 (日/夜)

Time (Day / Night): \_\_\_\_\_

☐ Accident

☐ Jump Start

☐ King Tow

☐ Hoist

☐ Others: \_\_\_\_\_

CASH \$: 50h

CHEQUE: \_\_\_\_\_

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一切由车主自行负责。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

经手人

Authorised by: \_\_\_\_\_

收货人


Received by: \_\_\_\_\_

INSURER ENQUIRY

Find  
insurer  
Vehicle reg. no.

SMN934C

Date of Accident

25/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **25/07/2021 - 24/07/2022**

Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**

Requested Date ..... **26/05/2022 14:39**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 30 September 2022 11:02  
**To:** SHYEO6504@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMN 934C AND SLX 9731X ON 25/05/2022

**Our Ref: CC6/AIG22005966/Aea3**

30 September 2022

**YEO SENG HUAT**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMN 934C AND SLX 9731X ON 25/05/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jun 2022 23:56	<b>Clim Dtl Modified</b>	Claimant's Name: -> NG YONG HUAT. Claimant's ID: -> S1368499E.	[A] HOW MEI KWAN
2	22 Jun 2022 23:56	<b>Clim Veh Model Changed</b>	(205902) TOYOTA COROLLA AXIO 1.5 X SPECIAL EDITION (A).	[A] HOW MEI KWAN
3	22 Jun 2022 23:56	<b>Clim Created</b>	Reg No: SLX9731X. Acct Date: 2022/05/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Sm Automotive - Kaki Bukit (HQ)	[A] HOW MEI KWAN
4	22 Jun 2022 23:56	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Jun 2022 23:56	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/01	[A] HOW MEI KWAN
6	22 Jun 2022 23:56	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Jun 2022 23:56	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Jun 2022 23:56	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	22 Jun 2022 23:56	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Jun 2022 23:56	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	30 Aug 2022 16:37	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	30 Aug 2022 16:37	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	30 Aug 2022 16:37	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2009/01/22.	[A] JOANNE LEE KHANG MIN
14	30 Aug 2022 16:37	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	30 Sep 2022 11:12	<b>Adj Mandate Request</b>	Cur Req:14757.00:100% B:NIL OID CHARGED FOR CARELESS DRIVING	[A] Asher Sng Rong Yi
16	04 Oct 2022 11:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/07/01. Mandate Remarks: Please adv recommended repair limit and amend the LOU portion. 60 days * \$21? or 21 days * \$60	[I] Tam, Ivan-WK
17	04 Oct 2022 11:03	<b>Adj Mandate Set</b>	Maintained:Please adv recommended repair limit and amend the LOU portion. 60 days * \$21? or 21 days * \$60	[I] Tam, Ivan-WK
18	05 Oct 2022 14:47	<b>Adj Mandate Request</b>	Cur Req:14757.00:Hi, Pls refer LKK Adjuster report. MV: \$17,000 less LTA Rebate: \$4,306.00 = NV: \$12,694.00	[A] CHEW HSIAO TONG
19	19 Oct 2022 19:26	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/07/01. Mandate Remarks: Subj to all docs/billings verified in order, SAB. Copy of MV doc should be uploaded to merimen.	[I] Tan, Bennie-WZ
20	19 Oct 2022 19:26	<b>Adj Mandate Set</b>	Approved:14647.00:Subj to all docs/billings verified in order, SAB. Copy of MV doc should be uploaded to merimen.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type None  Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2808540	24 Jun 2022 12:55:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLX9731X	SMN934C	11.00
2836532	30 Aug 2022 16:37:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLX9731X	SMN934C	11.00