

## Veron Chen (LKKAUTO)

---


**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Friday, 30 September 2022 4:40 PM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); 'MTPRI'; assignments; SUR  
**Cc:** 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)'; Caroline Cabrera  
**Subject:** RE: FOR APPROVAL---Direct Settlement involving vehicle SLD6099M (Ours) & SHB754C (Your Insured) DOA: 19/06/2022.

Dear Veron,

Please proceed.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C | TEL: 6507 3848  
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, September 29, 2022 10:32 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>; Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Subject:** FOR APPROVAL---Direct Settlement involving vehicle SLD6099M (Ours) & SHB754C (Your Insured) DOA: 19/06/2022.

Dear Hua Yen,

Enclosed preliminary revised of vehicle SLD 6099M  
Date of survey: 23/6/2022  
Number of days (estimated) : 6 days

**Kindly let us have your approval please.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 22 June 2022 11:01 AM

**To:** 'MTPRI' <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>

**Subject:** RE: Direct Settlement involving vehicle SLD6099M (Ours) & SHB754C (Your Insured) DOA: 19/06/2022.

Dear Hua Yen,

Thank you for the assignment.

We will arrange survey accordingly.

**Note:** With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Wednesday, 22 June 2022 8:59 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>

**Subject:** FW: Direct Settlement involving vehicle SLD6099M (Ours) & SHB754C (Your Insured) DOA: 19/06/2022.

**Importance:** High

Ref: TAX/06/22/2048

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLD6099M

Insured: SHB754C

Workshop: Wearnes Automotive Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

**Strides Automotive Services Pte Ltd** | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

---

**From:** Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 21 June 2022 4:14 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)  
**Subject:** FW: Direct Settlement involving vehicle SLD6099M (Ours) & SHB754C (Your Insured) DOA: 19/06/2022.  
**Importance:** High

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Our Ref: D22/1895/STRIDES/EW

Dear Hua Yen,

For PRI

Thank you & Regards,  
*Caroline Cabrera*  
Motor Claims

### MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Sent:** Tuesday, June 21, 2022 3:55 PM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Subject:** Direct Settlement involving vehicle SLD6099M (Ours) & SHB754C (Your Insured) DOA: 19/06/2022.  
**Importance:** High

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 23 June 2022 (Thursday).

Customer will be here from 11am at 45 Leng Kee JLR (waiting).

**Besides, kindly check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
**Service Consultant**  
**Bodyshop & Paint**



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 98270463  
[www.wearnesauto.com](http://www.wearnesauto.com)    [juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*