

## Yan (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Wednesday, 22 June 2022 3:09 PM  
**To:** Raymond Ting; Chua, Gek Tiang Ruth; admin-d@lkkauto.com; 'assignments'; 'SUR'  
**Cc:** Lee Mei Lin; Roland Yu; Sophia Song  
**Subject:** LKK/nr \ CMTD2202131/RUC - ACCIDENT INVOLVING PA928D AND YOUR INSURED YN6226G DATED ON 17/6/2022  
**Attachments:** SS1P226I0001\_20-06-2022\_154017.zip

### Without Prejudice

Our Reference: CMTD2202131/RUC  
Your Reference: PA928D

Hi Raymond,

We refer to your email reply and agree to appoint **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **PA928D** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Raymond Ting <raymond.ting@scauto.com.sg>

**Sent:** Wednesday, June 22, 2022 2:54 PM

**To:** Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

**Cc:** Lee Mei Lin <meilin.lee@scauto.com.sg>; Roland Yu <roland.yu@scauto.com.sg>; Sophia Song <sophia.song@scauto.com.sg>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

**Subject:** RE: PRI/nr \ CMTD2202131/RUC - ACCIDENT INVOLVING PA928D AND YOUR INSURED YN6226G DATED ON 17/6/2022

**Importance:** High

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Dear Ruth Chua,

Kindly assign LKK Auto Consultants to carry out pre-survey for this vehicle.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability before carry out survey.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**  
51 Senoko Road Singapore 758133  
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**From:** Raymond Ting  
**Sent:** Tuesday, 21 June, 2022 2:58 PM  
**To:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>; Sophia Song <[sophia.song@scauto.com.sg](mailto:sophia.song@scauto.com.sg)>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <[PohSuan.Yeo@strides.com.sg](mailto:PohSuan.Yeo@strides.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Subject:** RE: PRI/nr \ CMTD2202131/RUC - ACCIDENT INVOLVING PA928D AND YOUR INSURED YN6226G DATED ON 17/6/2022

Dear Ruth Chua,

Attach here are the video footage for your reference.

Kindly assist liability clearance.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Sent:** Tuesday, 21 June, 2022 2:42 PM

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>; Sophia Song <[sophia.song@scauto.com.sg](mailto:sophia.song@scauto.com.sg)>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <[PohSuan.Yeo@strides.com.sg](mailto:PohSuan.Yeo@strides.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** RE: PRI/nr \ CMTD2202131/RUC - ACCIDENT INVOLVING PA928D AND YOUR INSURED YN6226G DATED ON 17/6/2022

Without Prejudice

Save as to costs

Dear Raymond

Understand that your driver said there is footage.

Please extend a copy to us for our consideration.

Thank you.

**Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.**

Best Regards

**Ruth Chua**

Claims Division

D: 6329 5153 | T: 6461 6555



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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 21 June 2022 12:14 pm  
**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>; Sophia Song <[sophia.song@scauto.com.sg](mailto:sophia.song@scauto.com.sg)>; Yeo Poh Suan (Strides Automotive Services Pte Ltd) <[PohSuan.Yeo@strides.com.sg](mailto:PohSuan.Yeo@strides.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** PRI/nr \ CMTD2202131/RUC - ACCIDENT INVOLVING PA928D AND YOUR INSURED YN6226G DATED ON 17/6/2022

Our Reference: CMTD2202131/RUC  
Your Reference: PA928D

**Without Prejudice**  
**EMAIL**

Date: 21/06/2022

**ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S SC AUTO INDUSTRIES (S) PTE LTD**

Dear Raymond,

**ACCIDENT INVOLVING YN6226G & PA928D ON 17.06.22**

We refer to your Notice of Accident dated 20/06/2022.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

We regret to inform that we are unable to revert on liability as we have yet to receive our insured's accident report.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Monday, June 20, 2022 4:50 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>; Sophia Song <[sophia.song@scauto.com.sg](mailto:sophia.song@scauto.com.sg)>

**Subject:** ACCIDENT INVOLVING PA928D AND YOUR INSURED YN6226G DATED ON 17/6/2022

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**WITHOUT PREJUDICE**

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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