

## Celine Fong (LKKAUTO)

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**From:** Celine Fong (LKKAUTO)  
**Sent:** Wednesday, 29 June 2022 11:01 AM  
**To:** advise@raylouis.com.sg; SUR; assignments; Accounts (LKKAUTO)  
**Subject:** RE: Reinspection Quote Request - SML 9228 J | Our ref: RL/GEN/333

Dear Aina,

Thank you for the email.

The payment details and amount are correct.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** advise@raylouis.com.sg <advise@raylouis.com.sg>  
**Sent:** Wednesday, 29 June 2022 10:44 AM  
**To:** Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Reinspection Quote Request - SML 9228 J | Our ref: RL/GEN/333

Dear Ms Fong,

1. Appreciate your confirmation on the payment details and amount so we can instruct our client to make the payment as soon as possible.
2. Thank you in advance!

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**

Legal Executive



Blk 133 New Bridge Road  
#16-08 Chinatown Point  
Singapore 059413



+65 6557 2725



+65 6532 0023



[ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)



[www.raylouis.com.sg](http://www.raylouis.com.sg)



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**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>

**Sent:** Wednesday, 22 June 2022 3:43 pm

**To:** 'Celine Fong (LKKAuto)' <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Reinspection Quote Request - SML 9228 J

Dear Ms Fong,

1. Thank you for the confirmation.
2. Please find attached the accident report for vehicle SML 9228J as requested.
3. Please confirm the payment amount for paper survey to be made is S\$428.00 (inclusive of GST 7%) to be transferred to:

|                                     |                                                              |
|-------------------------------------|--------------------------------------------------------------|
| Name of Bank Account                | LKK AUTO CONSULTANTS PTE LTD                                 |
| Name of Bank                        | UOB Ltd                                                      |
| Bank – Branch No.                   | 7375 - 016                                                   |
| Account No.                         | 339-301-993-8                                                |
| Email address for remittance advice | <a href="mailto:account@lkkauto.com">account@lkkauto.com</a> |
| PAYNOW ID                           | 199607198R002                                                |
| Swift Code                          | UOVBSGSG                                                     |

4. Thank you.

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Jacob**  
Legal Executive



 Blk 133 New Bridge Road  
#16-08 Chinatown Point  
Singapore 059413

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 [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)

 [www.raylouis.com.sg](http://www.raylouis.com.sg)



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**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Wednesday, 22 June 2022 11:07 am

**To:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Reinspection Quote Request - SML 9228 J

Dear Aina,

Apologise for the late reply.

Yes, we can do paper survey based on the coloured survey report.

Please provide a copy of accident report for vehicle SML 9228J.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>  
**Sent:** Wednesday, 22 June 2022 10:21 AM  
**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Reinspection Quote Request - SML 9228 J

Hello,

1. I spoke to Yen today, would be grateful to have your soonest reply on my enquiry below.
2. Thank you so much!

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**  
Legal Executive



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#16-08 Chinatown Point  
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**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>  
**Sent:** Thursday, 16 June 2022 2:53 pm  
**To:** 'Celine Fong (LKKAuto)' <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Reinspection Quote Request - SML 9228 J

Hello,

1. As spoken today, highly appreciate your reply on the enquiry below.
2. Thank you!

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**  
Legal Executive



Blk 133 New Bridge Road  
#16-08 Chinatown Point  
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**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>  
**Sent:** Tuesday, 7 June 2022 3:56 pm  
**To:** 'Celine Fong (LKKAuto)' <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'ray@raylouis.com.sg' <[ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)>  
**Subject:** RE: Reinspection Quote Request - SML 9228 J

Dear Ms. Fong,

1. We have received the coloured copies of the survey report as attached. However, it is not possible to do a physical reinspection as the vehicle has been sold.
2. Kindly let us know soonest if you are able to do a paper survey based on the coloured survey report as attached.
3. Thank you.

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**  
Legal Executive



Blk 133 New Bridge Road  
#16-08 Chinatown Point  
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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Tuesday, 10 May 2022 2:12 pm

**To:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)

**Subject:** RE: Reinspection Quote Request

Dear Aina,

Yes, fee charge is \$588.50 (inclusive of GST).

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>  
**Sent:** Tuesday, 10 May 2022 11:41 AM  
**To:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)  
**Subject:** RE: Reinspection Quote Request

Dear Ms. Fong,

1. Thank you for your email.
2. Please confirm the payment to be made is S\$588.5 (inclusive of 7% GST) for the physical reinspection.
3. Thank you.

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**  
Legal Executive



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#16-08 Chinatown Point  
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**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Tuesday, 10 May 2022 10:20 am  
**To:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)  
**Subject:** RE: Reinspection Quote Request

Dear Aina,

Please provide inspection date, time and location (Monday to Friday 9am – 4pm) in one day advance.

We need complete set of survey report with coloured photographs and accident reports to proceed with the reinspection.

Please find below our bank details:-

|                                     |                                                              |
|-------------------------------------|--------------------------------------------------------------|
| Name of Bank Account                | LKK AUTO CONSULTANTS PTE LTD                                 |
| Name of Bank                        | UOB Ltd                                                      |
| Bank – Branch No.                   | 7375 - 016                                                   |
| Account No.                         | 339-301-993-8                                                |
| Email address for remittance advice | <a href="mailto:account@lkkauto.com">account@lkkauto.com</a> |
| PAYNOW ID                           | 199607198R002                                                |
| Swift Code                          | UOVBSGSG                                                     |

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>

**Sent:** Monday, 9 May 2022 5:09 PM

**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)

**Subject:** RE: Reinspection Quote Request

Dear Mdm,

1. Thank you for answering the call just now.
2. As spoken, a gentle reminder on our email below.
3. Thank you for your prompt assistance and I look forward to hearing from you.

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Jacob**  
Legal Executive



 Blk 133 New Bridge Road  
#16-08 Chinatown Point  
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---

**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>  
**Sent:** Friday, 6 May 2022 5:47 pm  
**To:** 'Celine Fong (LKKAuto)' <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'ray@raylouis.com.sg' <[ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)>  
**Subject:** RE: Reinspection Quote Request

Dear Mdm,

1. We would like to engage your services for a physical re-inspection.
2. Please advise on your soonest availability so we can arrange accordingly on our end.
3. Do also let us know the payment arrangement for this and provide us with your bank in details.
4. Thank you, look forward to hearing from you!

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**  
Legal Executive



 Blk 133 New Bridge Road  
#16-08 Chinatown Point  
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---

**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Tuesday, 26 April 2022 2:12 pm

**To:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)

**Subject:** RE: Reinspection Quote Request

Dear Sir/Madam,

Yes, our fee charges are inclusive of a detailed vehicle damage assessment report.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>  
**Sent:** Tuesday, 26 April 2022 1:45 PM  
**To:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)  
**Subject:** RE: Reinspection Quote Request

Dear Mdm,

1. Thank you for the prompt reply.
2. May I confirm that the quoted professional fee charges are inclusive of a detailed vehicle damage assessment report?
3. Thank you.

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**  
Legal Executive



 Blk 133 New Bridge Road  
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---

**From:** Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Tuesday, 26 April 2022 11:32 am  
**To:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)  
**Subject:** RE: Reinspection Quote Request

Dear Sir/Madam,

Thank you for the email.

We are pleased to submit our Professional Fee Charges as follows:

Paper Survey - \$400.00

Physical Re-inspection - \$550.00

**All above charges are subject to GST 7%.**

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [advise@raylouis.com.sg](mailto:advise@raylouis.com.sg) <[advise@raylouis.com.sg](mailto:advise@raylouis.com.sg)>

**Sent:** Thursday, 21 April 2022 3:33 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [ray@raylouis.com.sg](mailto:ray@raylouis.com.sg)

**Subject:** Reinspection Quote Request

**PRIVATE & CONFIDENTIAL**

Dear Sir/Madam,

Kindly find attached the documents you've requested as spoken earlier.

Please confirm how much it would cost for a re-survey.

Thank you.

*For and on behalf of Mr Raphael Louis*

Warm Regards,

**Aina Yacob**

Legal Executive



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#16-08 Chinatown Point  
Singapore 059413



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