

Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 22 June 2022 11:18 AM
To: Mohamad Azman Bin Rani; Joanne Chew; Thomas Goh; Chua, Gek Tiang Ruth; admin-d@lkkauto.com; 'assignments'; 'SUR'
Subject: LKK/nr \ CMTD2202160/RUC - Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022
Attachments: WinZip Compressed Attachments.zip

Without Prejudice

Our Reference: CMTD2202160/RUC
Your Reference: XE6683D

Dear Mohamad Azman/ Joanne,

We acknowledged receipt of your claim documents and have appointed **LKK Auto** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Adrian/ Kenneth/ Marcus** to survey **XE6683D** on a without prejudice and any admission of liability basis.

Please contact **Mr Thomas Goh 90078667** for the survey arrangement

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Joanne Chew <joanne.chew@sembcorp.com>

Sent: Tuesday, June 21, 2022 3:06 PM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Mohamad Azman Bin Rani <mohamad.rani@sembcorp.com>

Subject: RE: CONFIDENTIAL: Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Attention: Motor Claims Department

Dear Sirs

We refer to the above matter.

We understand that you are the insurer of the vehicle no. SJC4417X which involved in an accident on 25 April 2022 with our vehicle no. XE6683D.

We enclosed our letter dated 21 June 2022 and its enclosures for your attention.

The SAS report is protected with password and we will send the password to you in a separate email.

Please contact our fleet management, Azman at his mobile 91864590 to arrange a pre-repair survey of our vehicle which is located at SembWaste Pte Ltd, 1301 Bedok North Ave 4, Singapore 489945 within three (3) days from the date of this letter, failing which we shall proceed with the repairs and all cost of repairs shall be borne by you, being the insurer of vehicle no. SJC4417X.

We hope to receiving your early reply.

Thank you.

Regards,
Joanne

From: EM Mailbox <emailus@sompo.com.sg>
Sent: Tuesday, June 21, 2022 3:04 PM
To: Joanne Chew <joanne.chew@sembcorp.com>
Subject: CONFIDENTIAL: Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022

[EXTERNAL MAIL] Do not click on the links or open any attachments unless you trust the content and have verified that the sender is legitimate. Report any phishing attempts immediately.

Dear Valued Customer,

We appreciate your time taken for writing to us and we will get back to you as soon as we can.
For Maid and Motor application, we will process your request within three working days upon receipt of full and complete information.

Following the government's social distancing measures, we will not be serving walk-ins till further notice. You can access our 24/7 self-help services at www.sompo.com.sg for our retail products ranging from Quote&Apply, Renewal, Claims to Product FAQs.

You may submit your claim instantly at www.sompo.com.sg/claims. Please be reminded to provide the required supporting documents for claims to be processed.
For claims related assistance, please email to your assigned claims officer or email to claimsreport@sompo.com.sg

For travel insurance with COVID-19 coverage, please [click](#) here to find out more!

Yours sincerely
Contact Centre at Sompo Insurance Singapore

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

Joanne Chew
Senior Executive, Group Legal
Legal & Compliance
Sembcorp Industries Ltd
30 Hill Street #05-04, Singapore 179360
DID :+65 6723 3018
FAX :6822 1882

This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

Mohamad Azman Bin Rani

Assistant Manager
Plans and Maintenance

SembWaste

30 Hill Street #05-04, Singapore 179360

DID :68546248

FAX :62759943

This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.