

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Wednesday, 29 June 2022 12:46 PM  
**To:** Admin-D (LKKAuto); 'Teo, Grace'; 'Chua, Gek Tiang Ruth'; SUR  
**Subject:** RE: LKK/nr \ CMTD2202160/RUC - Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022  
**Attachments:** XE 6683D\_Preli Advice.pdf; XE 6683D\_LKKPhotos.pdf

Dear Ruth,

Enclosed preliminary advice of vehicle XE 6683D

Date of survey: 24/06/2022

Number of days (estimated) : 2 days

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 22 June 2022 11:52 AM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/nr \ CMTD2202160/RUC - Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Wednesday, 22 June 2022 11:18 AM  
**To:** Mohamad Azman Bin Rani <[mohamad.rani@sembcorp.com](mailto:mohamad.rani@sembcorp.com)>; Joanne Chew <[joanne.chew@sembcorp.com](mailto:joanne.chew@sembcorp.com)>;

Thomas Goh <[thomas.goh@sembcorp.com](mailto:thomas.goh@sembcorp.com)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK/nr \ CMTD2202160/RUC - Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022

Without Prejudice

Our Reference: CMTD2202160/RUC

Your Reference: XE6683D

Dear Mohamad Azman/ Joanne,

We acknowledged receipt of your claim documents and have appointed **LKK Auto** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Adrian/ Kenneth/ Marcus** to survey **XE6683D** on a without prejudice and any admission of liability basis.

Please contact **Mr Thomas Goh 90078667** for the survey arrangement

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

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**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Joanne Chew <[joanne.chew@sembcorp.com](mailto:joanne.chew@sembcorp.com)>

**Sent:** Tuesday, June 21, 2022 3:06 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Cc:** Mohamad Azman Bin Rani <[mohamad.rani@sembcorp.com](mailto:mohamad.rani@sembcorp.com)>

**Subject:** RE: CONFIDENTIAL: Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022

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Attention: Motor Claims Department

Dear Sirs

We refer to the above matter.

We understand that you are the insurer of the vehicle no. SJC4417X which involved in an accident on 25 April 2022 with our vehicle no. XE6683D.

We enclosed our letter dated 21 June 2022 and its enclosures for your attention.

The SAS report is protected with password and we will send the password to you in a separate email.

Please contact our fleet management, Azman at his mobile 91864590 to arrange a pre-repair survey of our vehicle which is located at SembWaste Pte Ltd, 1301 Bedok North Ave 4, Singapore 489945 within three (3) days from the date of this letter, failing which we shall proceed with the repairs and all cost of repairs shall be borne by you, being the insurer of vehicle no. SJC4417X.

We hope to receiving your early reply.

Thank you.

Regards,  
Joanne

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**From:** EM Mailbox <[emailus@sompo.com.sg](mailto:emailus@sompo.com.sg)>

**Sent:** Tuesday, June 21, 2022 3:04 PM

**To:** Joanne Chew <[joanne.chew@sembcorp.com](mailto:joanne.chew@sembcorp.com)>

**Subject:** CONFIDENTIAL: Accident Involving XE6683D and SJC4417X along Robinson Road on 25 Apr 2022

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Dear Valued Customer,

We appreciate your time taken for writing to us and we will get back to you as soon as we can.  
For Maid and Motor application, we will process your request within three working days upon receipt of full and complete information.

Following the government's social distancing measures, we will not be serving walk-ins till further notice. You can access our 24/7 self-help services at [www.sompo.com.sg](http://www.sompo.com.sg) for our retail products ranging from [Quote&Apply](#), [Renewal](#), [Claims](#) to [Product FAQs](#).

You may submit your claim instantly at [www.sompo.com.sg/claims](http://www.sompo.com.sg/claims). Please be reminded to provide the required supporting documents for claims to be processed.

For claims related assistance, please email to your assigned claims officer or email to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)

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Yours sincerely

**Contact Centre at Sompo Insurance Singapore**

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**Joanne Chew**

Senior Executive, Group Legal  
Legal & Compliance

**Sembcorp Industries Ltd**

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**Mohamad Azman Bin Rani**

Assistant Manager  
Plans and Maintenance

**SembWaste**

30 Hill Street #05-04, Singapore 179360

DID :68546248

FAX :62759943

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