

Hsiao Tong (LKKAuto)

From: Fleet Safety <fleetsafety@cdgtaxi.com.sg>
Sent: Wednesday, 22 June 2022 5:22 PM
To: SG AXA Comfortdelgro Claims; CDGE Taxi_Accident
Cc: Roger How Keen Meng; Aileen Tan Lee Noi; Tan Pei Wei; Carol Chen Chew Yoon
Subject: [EXTERNAL] Re: S2M044AW_[CTPL-Reported - SML4885U] _Accident Involving SHA5173B & SML4885U_along_Petir Rd on 15/06/2022 08.10 PersonalAutoLine

Categories: VO

Hi AXA Team

We refer to the above case.

We have discreetly contacted the Traffic Police and gathered that the 3rd party SMK4885U failed to conform to red light signal and had collided onto our taxi who was turning right when the Traffic light "Green arrow" signal on which is in taxi's favour.

We will update you & our workshop CDGE once we receive the Traffic Police Investigation result.

Regards
Doris Lim
Fleet Safety Department
Hotline Contact No: 6550 8768
ComfortDelGro Taxi

#ComfortUnited, Together We Can Overcome



From: do not reply <donotreply@axa.com.sg>
Sent: Tuesday, 21 June 2022 4:05 pm
To: Fleet Safety <fleetsafety@cdgtaxi.com.sg>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: S2M044AW_[CTPL-Reported - SML4885U] _Accident Involving SHA5173B & SML4885U_along_Petir Rd on 15/06/2022 08.10 PersonalAutoLine

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Dear CTPL,
YOUR REF : SHA5173B
CLAIMANT: SML4885U

Reported

We refer to the above subject matter.

AXA has received a claim against your motor insurance policy.

We are reviewing the claim and may contact you for further details.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm or cst@axa.com.sg. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully

AXA Insurance Pte Ltd

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Internal

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Comfort Transportation Pte Ltd [Registration No. 199303821R]
