

RE: [SEEK MANDATE] - OUR REF: SNM22D204330/C02/SNC1466B/LEEPG & YOUR REF: CC3/CTI22005945/Kpa3-SHD5377P, TPP DIRECT SETTLEMENT

Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Mon 17/10/2022 3:48 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong

Please proceed as proposed.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Wednesday, 28 September 2022 10:16 am

**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** [SEEK MANDATE] - OUR REF: SNM22D204330/C02/SNC1466B/LEEPG & YOUR REF: CC3/CTI22005945/Kpa3-SHD5377P, TPP DIRECT SETTLEMENT

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Your ref: **SNM22D204330/C02/SNC1466B/LEEPG**

LKK ref : CC3/CTI22005945/Kpa3q2

Dear Sirs/Mdm,

Please be informed that no video footage from third party, only scene photos.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$2,318.85(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 15,998.64	\$ 1,872.50 (\$1,750.00 + 7%GST)
2. Loss of Rental (4days x \$96.30)	\$ 385.20	\$ 288.90 (3days x \$96.30)
3. Loss of Income (4days x \$50.00)	\$ 200.00	\$ 150.00 (3days x \$50.00)

4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
<b>Total</b>	<b>\$ 16,591.33</b>	<b><u>\$ 2,318.85</u></b>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Saturday, 24 September 2022 9:26 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D204330/C02/SNC1466B/LEPG & YOUR REF: CC3/CTI22005945/Kpa3-SHD5377P, TPP DIRECT SETTLEMENT

Hi LKK

Please update DS status & let us have the VF.

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Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Lee  
**Sent:** Thursday, 23 June 2022 3:34 pm  
**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D204330/C02/SNC1466B/LEPG & YOUR REF: CC3/CTI22005945/Kpa3-SHD5377P, TPP DIRECT SETTLEMENT

Dear Sir/Madam

Attached herewith relevant documents.

Password will be sent via separate email.

Please obtain third party video footage.

Thanks & Regards  
Cecilia Lee

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 23 June 2022 3:07 PM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** OUR REF: SNM22D204330/C02/SNC1466B/LEPG & YOUR REF: CC3/CTI22005945/Kpa3-SHD5377P, TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Cecilia,

Please refer to the below email.

Kindly **revert to LKK on DS SHD5377P** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, June 22, 2022 4:50 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SNC1466B (OI : CTI - TBA) and SHD5377P (TP : LKK REF - CC3/CTI22005945/Kpa3) on 17/06/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5377P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***