

## Mei Kwan (LKKAUTO)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, June 23, 2022 3:34 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: OUR REF: SNM22D204330/C02/SNC1466B/LEEPG & YOUR REF: CC3/CTI22005945/Kpa3-SHD5377P, TPP DIRECT SETTLEMENT  
**Attachments:** bill - 2022-06-23T153229.699.pdf

Dear Sir/Madam

Attached herewith relevant documents.

Password will be sent via separate email.

Please obtain third party video footage.

Thanks & Regards  
Cecilia Lee

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 23 June 2022 3:07 PM  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** OUR REF: SNM22D204330/C02/SNC1466B/LEEPG & YOUR REF: CC3/CTI22005945/Kpa3-SHD5377P, TPP DIRECT SETTLEMENT

### **WITHOUT PREJUDICE via EMAIL ONLY**

Dear Cecilia,

Please refer to the below email.

Kindly **revert to LKK on DS SHD5377P** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: (65) 63896116 | F: (65) 62247175**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, June 22, 2022 4:50 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SNC1466B (OI : CTI - TBA) and SHD5377P (TP : LKK REF - CC3/CTI22005945/Kpa3) on 17/06/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5377P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

