# **Rajes**

From: Rajes <admin-d@lkkauto.com>
Sent: Thursday, 30 June 2022 3:08 PM
To: 'Irene Tay'; 'Tan Kah Leong'
Cc: 'assignments@lkkauto.com'

Subject: RE: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref -

SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / Survey +

Dear Irene,

Please be informed that according to the repairer, owner already withdraw third party and revert to OD claim.

No survey done for this case.

We will close this file at our end without billing.

Best Regards, **Rajes** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jess Francis Carlos [mailto:jess.carlos@eurokars.com.sg]

Sent: Thursday, 30 June 2022 2:40 PM

To: Yan (LKK Auto)

Cc: assignments@lkkauto.com

Subject: RE: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 /

TP Claim - China Taiping / Survey +

Hi,

The owner revert to OD Claim.

Kindly cancel the assignment.

Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 5 Ubi Close Singapore 408605

Tel no.: 8128 9802

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From: Jess Francis Carlos Sent: 27 June 2022 4:06 PM

To: Yan (LKK Auto) < admin-d@lkkauto.com>

Cc: <u>assignments@lkkauto.com</u>

Subject: RE: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 /

TP Claim - China Taiping / Survey +

Noted.

Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 5 Ubi Close Singapore 408605 Tel no.: 8128 9802

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From: Yan (LKK Auto) <admin-d@lkkauto.com>

**Sent:** 27 June 2022 4:02 PM

To: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Cc: <u>assignments@lkkauto.com</u>

Subject: RE: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 /

TP Claim - China Taiping / Survey +

Dear Jess.

Yes. Case assigned by CHINA TAIPING INSURANCE.

Please let us know if any survey arrangement. Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

**Sent:** Monday, 27 June 2022 3:15 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 /

TP Claim - China Taiping / Survey +

Hi Yan,

Kindly check if this case was assigned to LKK by China Taiping.

Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 5 Ubi Close Singapore 408605 Tel no.: 8128 9802

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From: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>

Sent: 22 June 2022 10:04 AM

To: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 /

TP Claim - China Taiping / Survey +

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TRANS EUROKARS to conduct survey.

Regards,

Irene Tay

From: Jess Francis Carlos < jess.carlos@eurokars.com.sg >

Sent: Wednesday, 22 June 2022 9:57 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Subject: RE: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 /

TP Claim - China Taiping / Survey +

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Hi Ms Irene,

We will choose Mr Marcus Chua of LKK for this case.

Kindly assist to administer the assignment.

Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 5 Ubi Close Singapore 408605 Tel no.: 8128 9802

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From: Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** 22 June 2022 9:54 AM

To: Jess Francis Carlos < jess.carlos@eurokars.com.sg>; Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com>

Subject: FW: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 /

TP Claim - China Taiping / Survey +

Dear Sirs,

We refer to your email

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- 1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

# Irene Tay

Executive

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Sent:** Tuesday, 21 June 2022 12:18 PM

**To:** 'jess.carlos@eurokars.com.sg' <<u>jess.carlos@eurokars.com.sg</u>>; Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>; Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>

Subject: O/R: SNM22D204318/C02/GBG1861P/TANKL / FW: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / Survey +

Without Prejudice

Dear Irene,

Please conduct PRS for SKE8455L (OUR INSURED HAS YET TO FILED SAS REPORT).

Note: officer in charge Tan Kah Leong 63896193.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via emailor fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

**Sent:** Tuesday, 21 June 2022 8:57 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Tan Kah Leong < Kah Leong Tan @sg.cntaiping.com >; Irene Tay < irene.tay @sg.cntaiping.com >; Jacqueline Tan @sg.cntaiping.com >; Jacq

<jacqueline.tan@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: China Tai ref - GBG1861P / Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / Survey +

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To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

Survey Type	SURVEY
(New Survey / Resurvey)	
Vehicle to be surveyed :	SKE8455L M3

CHINA TAIPING Insured Vehicle :	GBG1861P
Date of Accident :	Friday, 17 June 2022
Date of Survey :	TBA
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	5 UBI CLOSE, Singapore 408605
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved :  (please indicate Yes / No)	NO
(picase indicate 1es / 140)	

# Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 5 Ubi Close Singapore 408605 Tel no.: 8128 9802

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From: Tan Wei Cin <weicin.tan@eurokars.com.sg>

**Sent:** 20 June 2022 3:59 PM

To: Reno Sim < reno.sim@mazda.com.sg >; Prasanth Kumar < reno.sim@mazda.com.sg >

Cc: Jobi Thomas <<u>jobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso <<u>eric.glorioso@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Randell Goon <<u>randell.goon@eurokars.com.sg</u>>; Derek Oh <<u>derek.oh@eurokars.com.sg</u>>; Jason Wong <<u>jason.wong@eurokars.com.sg</u>>; Falcoe Lee <<u>falcoe.lee.wf@eurokars.com.sg</u>>; James Ng

<james.ng.wk@eurokars.com.sg>; Kenji Lee <kenji.lee.tr@eurokars.com.sg>; Vincent Ang <vincent.ang@mazda.com.sg>; Jess

Francis Carlos < jess.carlos@eurokars.com.sg >

Subject: RE: Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / 26384 / Est + / PARTS PRICE

# Hi Reno/Prasanth,

# Noted.

Thank you.

Best Regards, Wei Cin

27A Tanjong Penjuru, Singapore 609042

T: (65) 63310680 D: (65) 6331 0681

E: weicin.tan@eurokars.com.sg W: www.eurokarsgroup.com



From: Reno Sim < reno.sim@mazda.com.sg>

**Sent:** 20 June 2022 3:56 PM

To: Jess Francis Carlos <a href="mailto:ejess.carlos@eurokars.com.sg">jess.carlos@eurokars.com.sg</a>; Tan Wei Cin <a href="mailto:ejess.carlos@eurokars.com.sg">jess.carlos@eurokars.com.sg</a>;

Cc: Jobi Thomas <<u>jobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso <<u>eric.glorioso@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Randell Goon <<u>randell.goon@eurokars.com.sg</u>>; Derek Oh <<u>derek.oh@eurokars.com.sg</u>>;

Jason Wong <jason.wong@eurokars.com.sg>; Falcoe Lee <falcoe.lee.wf@eurokars.com.sg>; James Ng

<james.ng.wk@eurokars.com.sg>; Kenji Lee <kenji.lee.tr@eurokars.com.sg>; Vincent Ang <vincent.ang@mazda.com.sg>; Prasanth

Kumar prasanth.kumar@mazda.com.sg>

Subject: RE: Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / 26384 / Est + / PARTS PRICE

Hi All,

All parts is avail except mention,

MBCKA-50-7JOC	MOULD RHF LWR BP	
MBCKA-50-7K0C	MOULD LH GRILLE BP	

Will update ETA when we have your approved estimates

Thank You

Best Regards, Reno Sim Senior Parts Consultant

HP: <u>8282</u>-0120

Trans Eurokars Pte Ltd 27a Tanjong Penjuru Singapore 609042

From: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

**Sent:** 20 June 2022 3:35 PM

To: Tan Wei Cin < weicin.tan@eurokars.com.sg>

Cc: Jobi Thomas < jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso < eric.glorioso@eurokars.com.sg>; Stephanie Loke

< stephanie.loke@eurokars.com.sg>; Randell Goon < randell.goon@eurokars.com.sg>; Derek Oh < derek.oh@eurokars.com.sg>;

Jason Wong <\(\)jason.wong@eurokars.com.sg>; Falcoe Lee <\(\)falcoe.lee.wf@eurokars.com.sg>; James Ng

<james.ng.wk@eurokars.com.sg>; Kenji Lee <kenji.lee.tr@eurokars.com.sg>; Vincent Ang <vincent.ang@mazda.com.sg>; Reno

Sim < reno.sim@mazda.com.sg>; Prasanth Kumar < reno.sim@mazda.com.sg>

Subject: RE: Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / 26384 / Est + / PARTS PRICE

Sir.

Ask them to try again.

# Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 5 Ubi Close Singapore 408605 Tel no.: 8128 9802

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From: Tan Wei Cin <weicin.tan@eurokars.com.sg>

Sent: 20 June 2022 1:46 PM

To: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Cc: Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <\frac{iason.wong@eurokars.com.sg}\; Falcoe Lee <\frac{falcoe.lee.wf@eurokars.com.sg}\; James Ng <james.ng.wk@eurokars.com.sg>; Kenji Lee <kenji.lee.tr@eurokars.com.sg>; Vincent Ang <vincent.ang@mazda.com.sg>; Reno

Subject: RE: Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / 26384 / Est + / PARTS PRICE

Hi Jess.

Kindly assist.

Thank you.

Best Regards, Wei Cin

27A Tanjong Penjuru, Singapore 609042 T: (65) 63310680 D: (65) 6331 0681

E: weicin.tan@eurokars.com.sg W: www.eurokarsgroup.com



From: Reno Sim < reno.sim@mazda.com.sg>

Sent: 20 June 2022 1:44 PM

To: Tan Wei Cin <weicin.tan@eurokars.com.sg>; Prasanth Kumar cprasanth.kumar@mazda.com.sg>

Cc: Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>;

Jason Wong <<u>jason.wong@eurokars.com.sg</u>>; Falcoe Lee <<u>falcoe.lee.wf@eurokars.com.sg</u>>; James Ng

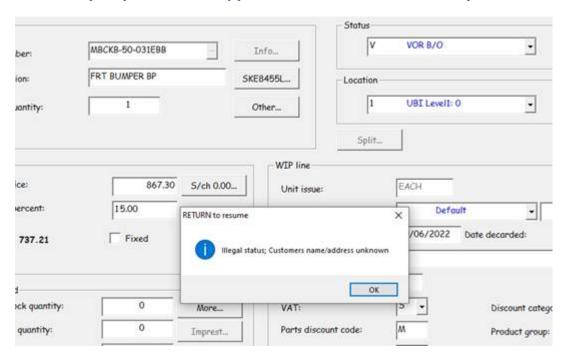
<james.ng.wk@eurokars.com.sg>; Kenji Lee <kenji.lee.tr@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>;

Vincent Ang <vincent.ang@mazda.com.sg>

Subject: RE: Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / 26384 / Est + / PARTS PRICE

Hi WeiCin,

We unable to put in parts details, Kindly preset the customer details into mention wip.



# Thank You

Best Regards, Reno Sim Senior Parts Consultant HP: <u>8282</u>-0120 Trans Eurokars Pte Ltd 27a Tanjong Penjuru

Singapore 609042

From: Tan Wei Cin <weicin.tan@eurokars.com.sg>

Sent: 18 June 2022 11:48 AM

Cc: Jobi Thomas <<u>jobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso <<u>eric.glorioso@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Randell Goon <<u>randell.goon@eurokars.com.sg</u>>; Derek Oh <<u>derek.oh@eurokars.com.sg</u>>; Jason Wong <<u>jason.wong@eurokars.com.sg</u>>; Falcoe Lee <<u>falcoe.lee.wf@eurokars.com.sg</u>>; James Ng

Jason wong Jason.wong@eurokars.com.sg>, faicoe Lee \lancoe.tee.wi@eurokars.com.sg>, James Ng

<james.ng.wk@eurokars.com.sg>; Kenji Lee <kenji.lee.tr@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>;

Vincent Ang < <u>vincent.ang@mazda.com.sg</u>>

**Subject:** RE: Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / 26384 / Est + / PARTS PRICE

# Hi Reno/Prasanth,

# Kindly provide parts price.

Thank you.

Best Regards, Wei Cin

27A Tanjong Penjuru, Singapore 609042

T: (65) 63310680 D: (65) 6331 0681

E: weicin.tan@eurokars.com.sg W: www.eurokarsgroup.com



From: Jess Francis Carlos < jess.carlos@eurokars.com.sg>

Sent: 18 June 2022 11:40 AM

To: Tan Wei Cin <weicin.tan@eurokars.com.sg>

Cc: Jobi Thomas <<u>jobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso <<u>eric.glorioso@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Randell Goon <<u>randell.goon@eurokars.com.sg</u>>; Derek Oh <<u>derek.oh@eurokars.com.sg</u>>; Jason Wong <<u>jason.wong@eurokars.com.sg</u>>; Tan Wei Cin <<u>weicin.tan@eurokars.com.sg</u>>; Falcoe Lee <<u>falcoe.lee.wf@eurokars.com.sg</u>>; James Ng <<u>james.ng.wk@eurokars.com.sg</u>>; Kenji Lee <<u>kenji.lee.tr@eurokars.com.sg</u>>

**Subject:** Our ref - SKE8455L M3 / 17-6-2022 / TP Claim - China Taiping / 26384 / Est +

Dear Wei Cin,

Kindly assist to prepare the estimate for this case.

Thank you.

Jess Francis Carlos Insurance Claims Executive Trans Eurokars Pte Ltd 5 Ubi Close Singapore 408605 Tel no.: 8128 9802

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