

## Shiau Chan (LKKAUTO)

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**From:** Motor Claims <motorclaims@sg.gaig.com>  
**Sent:** Thursday, 23 June 2022 7:11 AM  
**To:** Shiau Chan (LKKAUTO); Motor Claims; SUR  
**Cc:** Chew, Elizabeth  
**Subject:** RE: GAIG Ref:CLMOMVC000004184-To arrange survey for our vehicle no : GBF551X  
Own Damage claim D.O.A. 16/06/2022  
**Attachments:** GBF551X IA.pdf

Dear Shiau,

Please proceed to authorise OD repair.

OD excess \$700.00.

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Elizabeth Chew**, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 |  
[elizabeth.chew@sg.gaig.com](mailto:elizabeth.chew@sg.gaig.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** 22 June 2022 3:01 PM  
**To:** Motor Claims <motorclaims@sg.gaig.com>; SUR <sur@lkkauto.com>  
**Cc:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>  
**Subject:** [External] RE: GAIG Ref:CLMOMVC000004184-To arrange survey for our vehicle no : GBF551X Own Damage claim D.O.A. 16/06/2022

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBF 551X.  
We have not authorise repair.

Kindly advise on the authorisation and policy excess.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 22 June 2022 10:26 AM

**To:** 'Motor Claims' <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments  
<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Chew, Elizabeth' <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>

**Subject:** RE: GAIG Ref:CLMOMVC000004184-To arrange survey for our vehicle no : GBF551X Own Damage claim  
D.O.A. 16/06/2022

Dear Shery,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Sent:** Tuesday, 21 June 2022 5:19 PM

**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments'  
<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>

**Subject:** GAIG Ref:CLMOMVC000004184-To arrange survey for our vehicle no : GBF551X Own Damage claim D.O.A.  
16/06/2022

Dear LKK,

Please accept assignment for OD survey. Please note that this is the same accident as the attached survey.

Thank you.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to  
[GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



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**From:** Enquiry <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Sent:** 21 June 2022 5:03 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Subject:** [External] To arrange survey for our vehicle no : GBF551X Own Damage claim D.O.A. 16/06/2022

Dear Sir/Madam,

Vehicle is IN our workshop, pls arrange survey.

Thanks & Best Regards,

Ms Wong

**S&H MOTOR PTE LTD**

**160 Sin Ming Drive #07-02**

**Sin Ming AutoCity**

**Singapore 575722**

**Tel: 6453 4730 Fax: 6457 1931**

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