

## Mei Kwan (LKKAUTO)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, June 22, 2022 10:45 AM  
**To:** Mei Kwan (LKKAUTO); SUR; Admin A; Admin-D (LKKAUTO)  
**Cc:** Derrick Tan  
**Subject:** RE: [EXTERNAL] - RE: REQ FOR DIRECT SETTLEMENT - SLR8818T & PC5178H ( III ) ON 19 JUNE 2022  
**Attachments:** SLR8818T.PDF  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** HMK

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLR8818T](#) and let us have your report urgently.

This claim will be handled by [Mr Derrick](#).

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 22 June 2022 10:23 am  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Dhanya B.Purushothaman <Dhanya@iii.com.sg>; Derrick Tan <DerrickTan@iii.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] - RE: REQ FOR DIRECT SETTLEMENT - SLR8818T & PC5178H ( III ) ON 19 JUNE 2022

**URGENT**

Dear Sir / Madam,

Please refer to the below email.

We would like to check whether LKK can proceed to survey and handle TP claim.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, June 21, 2022 5:31 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** RE: REQ FOR DIRECT SETTLEMENT - SLR8818T & PC5178H ( III ) ON 19 JUNE 2022

Hi all,

Please refer to the below email.

We would like to check whether LKK can proceed to survey and handle TP claim.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** [caroline.tan@bisauto.com.sg](mailto:caroline.tan@bisauto.com.sg) [<mailto:caroline.tan@bisauto.com.sg>]

**Sent:** Tuesday, June 21, 2022 3:44 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** REQ FOR DIRECT SETTLEMENT - SLR8818T & PC5178H ( III ) ON 19 JUNE 2022

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is GIA report for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks  
Caroline  
BIS Automobiles Pte Ltd  
Claims Manager - Body & Paint  
30 Teban Gardens Crescent  
Singapore 608927  
Main: +65 6896 3933  
DID: +65 6308 8517  
Fax: +65 6561 1763

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