

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D204327/C02/SML5632B/TANCHC / FW: ACCIDENT INVOLVING VEHICLE SGZ2999K & SML5632B DOA ON 20/06/2022

Date: 21 June 2022 at 4:27 PM

To: ying ying@smemotor.com.sg, jenny.ho@smemotor.com.sg, SUR sur@lkkauto.com, assignments assignments@lkkauto.com

JT

WITHOUT PREJUDICE

Dear Ying,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: ying <ying@smemotor.com.sg>

Sent: Tuesday, 21 June 2022 4:24 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; 'jenny.ho@smemotor.com.sg' <jenny.ho@smemotor.com.sg>

Subject: Re: SNM22D204327/C02/SML5632B/TANCHC / FW: ACCIDENT INVOLVING VEHICLE SGZ2999K & SML5632B DOA ON 20/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

We would like to choose Mr Marcus Chua LKK to survey the vehicle.

Kindly advise liability.

thanks & regards

YING

On 21/6/2022 4:22 pm, Jacqueline Tan wrote:

Without Prejudice

Our reference: SNM22D204327/C02/SML5632B/TANCHC

Your reference: SGZ2999K

Dear Sirs,

ACCIDENT INVOLVING SML5632B & SGZ2999K ON 20/06/2022

We refer to your email of 21/06/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please

co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Sent: Tuesday, 21 June 2022 4:20 pm

To: 'ying@smemotor.com.sg' [<ying@smemotor.com.sg>](mailto:ying@smemotor.com.sg);

['jenny.ho@smemotor.com.sg' <jenny.ho@smemotor.com.sg>](mailto:jenny.ho@smemotor.com.sg); Jacqueline Tan [<jacqueline.tan@sg.cntaiping.com>](mailto:jacqueline.tan@sg.cntaiping.com)

Subject: O/R: SNM22D204327/C02/SML5632B/TANCHC / FW:

ACCIDENT INVOLVING VEHICLE SGZ2999K & SML5632B DOA ON
20/06/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SGZ2999K.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ |
WeChat: 太平獅城 Taiping SG

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From: Ying <ying@smemotor.com.sg>

FROM: ying <ying@smemotor.com.sg>

Sent: Tuesday, 21 June 2022 3:20 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jenny.ho@smemotor.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SGZ2999K & SML5632B
DOA ON 20/06/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs / Madam,

Your ref: SML5632B

Our ref: SGZ2999K

doa on 20/06/2022

Kindly advise liability and arrange for survey, vehicle already lying in our workshop.

thanks & regards

YING

----- Forwarded Message -----

Subject: Attached Image

Date: Tue, 21 Jun 2022 15:09:49 +0800

From: ptr2@smemotor.com.sg

To: SME YING <ying@smemotor.com.sg>



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