

Re: LKK \ CMTD2202140/RUC - ARRANGE OD SURVEY for SJT2453P (DOA 20.06.22) - CMTD2202140/RUC

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 22/6/2022 2:59 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Dear Sir/Madam,

Enclosed documents for SJT 2453P

We recommend Total Loss.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 22 June 2022 12:58 pm

To: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: LKK \ CMTD2202140/RUC - ARRANGE OD SURVEY for SJT2453P (DOA 20.06.22) - CMTD2202140/RUC

Dear Ruth,

Please be informed that survey was done on this morning.

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 21 June 2022 3:14 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2202140/RUC - ARRANGE OD SURVEY for SJT2453P (DOA 20.06.22) - CMTD2202140/RUC

Dear Grace,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 21 June 2022 2:49 PM

To: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>; Cheng Hoe <chmotor@singnet.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; admin-d@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK \ CMTD2202140/RUC - ARRANGE OD SURVEY for SJT2453P (DOA 20.06.22) - CMTD2202140/RUC

Our Reference : CMTD2202140/RUC

Your Reference: SJT2453P

Hi Dorlyn,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

Hi **LKK Auto**,

Please arrange Mr. Adrian/ Kenneth/ Marcus to conduct the motor survey for **SJT2453P** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Ruth** for Authorisation.

-

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

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From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Tuesday, June 21, 2022 2:16 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Cheng Hoe <chmotor@singnet.com.sg>

Subject: ARRANGE OD SURVEY for SJT2453P (DOA 20.06.22) - CMTD2202140/RUC

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Hi,

VEHICLE NO. :SJT2453P

DOA :20/06/2022

POLICY NO. :D22MTPV01004434

Above vehicle sustained seriously damage (rear LH undercarriage was affected)

Pls arrange to survey at our ANG MO KIO WORKSHOP and discuss further.

**** Towing fee of S\$100.00 was incurred to our company.**

Thanks

Rgds

Dorlyn

Cheng Hoe Motor Pte Ltd

Tel : 64812001

Fax :64821296

On Tue Jun 21 2022 12:32:27 GMT+0800 (Singapore Standard Time) Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg> wrote:

----- Original Message -----

Hi Ruth,

Attach herewith both owner & driver ID.

Thank you.

Rgds
Dorlyn Li
Cheng HOe Motor Pte Ltd (AMK)
Tel : 64812001

On Tue Jun 21 2022 11:47:29 GMT+0800 (Singapore Standard Time) June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg> wrote:

----- Original Message -----

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Chua, Gek Tiang Ruth
Sent: Tuesday, June 21, 2022 11:06 AM
To: June Phua (Cheng Hoe Motor)
Subject: Requesting for OID's DL for SJT2453P (DOA 20.06.22) - CMTD2202140/RUC

Requesting for OID's DL for SJT2453P (DOA 20.06.22) - CMTD2202140/RUC

Dear June,

Understand insured driver of SJT2453P made the accident report at your workshop.

Please let us have the Driver's licence of KARIM MD RAZAUL for verification.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | **T:** 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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