

Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 21 June 2022 3:59 PM
To: Claims; assignments
Subject: RE: SNM22D204292/C02/SLZ3255H/CHNGPW / FW: Arrange for survey - Acc on 18.06.2022 invlg SMM 8166 E & SLZ 3255 H

Without Prejudice, Save as to Costs

Dear Sirs

Please be advised that liability is in favor of your client.

We are prepared to do Direct settlement and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

Aside to LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, June 21, 2022 3:10 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: SNM22D204292/C02/SLZ3255H/CHNGPW / FW: Arrange for survey - Acc on 18.06.2022 invlg SMM 8166 E & SLZ 3255 H

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Dear Adeline

Please arrange Marcus Chua (LKK)
Kindly also advise liability
Thank you

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, June 21, 2022 2:28 PM
To: Claims <claims@procarcare.com.sg>
Subject: RE: SNM22D204292/C02/SLZ3255H/CHNGPW / FW: Arrange for survey - Acc on 18.06.2022 invlg SMM 8166 E & SLZ 3255 H

Without Prejudice, Save as to Costs

Our reference: SNM20D201088C02/ SLZ3255H /Chngpw
Your reference: SMM8166E

Dear Sirs

ACCIDENT INVOLVING SLZ3255H & SMM8166EON 18/06/2022

We refer to your email of 21/06/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lily <bhlim@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, June 21, 2022 12:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: SNM22D204292/C02/SLZ3255H/CHNGPW / FW: Arrange for survey - Acc on 18.06.2022 invlg SMM 8166 E & SLZ 3255 H

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Dear Adeline,

Please advise if your insured has reported the said accident and also the liability for this case.
Hope to hear from you soon
Thank you

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 21, 2022 12:23 PM
To: Siew Chin <siewchin@procarcare.com.sg>; Claims <claims@procarcare.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D204292/C02/SLZ3255H/CHNGPW / FW: Arrange for survey - Acc on 18.06.2022 invlg SMM 8166 E & SLZ 3255 H

Without Prejudice

Dear Adeline,

Please conduct PRS for SMM 8166 E.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Siew Chin <siewchin@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, 21 June 2022 9:34 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey - Acc on 18.06.2022 invlg SMM 8166 E & SLZ 3255 H

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Please refer to attached and arrange for survey.
Vehicle not in workshop

Thanks You.

Regards,

Siew Chin
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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