

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 22 June 2022 12:29 PM
To: 'Teo, Grace'; 'Ye, Yong Kang Melvin'; SUR; 'Gnoh, Pau Loong'
Cc: 'Wong, Lorriance'; 'Choo, Thelma'
Subject: RE: LKK \ CMTD2202126/GPL - Our Ref SMQ 466 X (D.O.A. 19/06/2022) Your Ref GBK 1774 L - PRI
Attachments: SMQ466X IA.pdf; SMQ466X LTA.pdf; SMQ466X estimate.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of SMQ 466X.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 21 June 2022 11:43 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Cc: 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Subject: RE: LKK \ CMTD2202126/GPL - Our Ref SMQ 466 X (D.O.A. 19/06/2022) Your Ref GBK 1774 L - PRI

Dear Grace,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 21 June 2022 10:52 AM
To: Bernard Yeow <bernardyeow@cartimes.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; claims@cartimes.com.sg; admin-d@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: LKK \ CMTD2202126/GPL - Our Ref SMQ 466 X (D.O.A. 19/06/2022) Your Ref GBK 1774 L - PRI

Without Prejudice

Our Reference : CMTD2202126/GPL
Your Reference: SMQ466X

Dear Bernard,

We refer to your email reply and agreed to appoint **LKK AUTO** to survey the above vehicle.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

Please quote our reference, **CMTD2202126/GPL** and communicate directly with the handler.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SMQ466X** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

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Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Bernard Yeow <bernardyeow@cartimes.com.sg>

Sent: Monday, June 20, 2022 5:04 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; claims@cartimes.com.sg

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2202126/LOR RE: Our Ref SMQ 466 X (D.O.A. 19/06/2022) Your Ref GBK 1774 L - PRI

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Hi Melvin,

We choose LKK.

Best Regards,

Bernard Yeow

Hp: 90939090



CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

www.cartimes.com.sg

Journey Together

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, 20 June 2022 16:37

To: claims@cartimes.com.sg

Cc: Bernard Yeow <bernardyeow@cartimes.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Ref : CMTD2202126/LOR RE: Our Ref SMQ 466 X (D.O.A. 19/06/2022) Your Ref GBK 1774 L - PRI

Our Reference: CMTD2202126/SYH

Your Reference: SMQ466X

Without Prejudice

Date: 20.06.2022

Attention:

M/S CARTIMES AUTOLUTION PTE LTD

Dear Huey Qi,

ACCIDENT INVOLVING SMQ466X & GBK1774L ON 19.06.2022

We refer to your Notice of Accident dated 20/06/2022.

Please be informed that Ms Lorriance Wong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Monday, June 20, 2022 3:41 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Bernard Yeow <bernardyeow@cartimes.com.sg>

Subject: Re: Our Ref SMQ 466 X (D.O.A. 19/06/2022) Your Ref GBK 1774 L - PRI

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Dear Claims,

PRI have attached and kindly arrange survey the vehicle at level #07-17.

Thank You.

Regards,

Huey Qi



CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

www.cartimes.com.sg

Journey Together