

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Monday, 22 August 2022 2:35 PM
To: Lynn Khong; Admin-D (LKKAuto); SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D204283/C01/SNA3394Y // TOTAL LOSS CASE BUT WANT TO PROCEED TO REPAIR // SURVEY BASE ON LUMP SUM REPAIR

Dear Lynn,

The structure and chassis of the vehicle was not affected. Vehicle is safe to repair to a road worthy condition, if proper tools and equipment are used to carry out the repairs in accordance to manufacturer's specification.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 22 August 2022 10:06 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204283/C01/SNA3394Y // TOTAL LOSS CASE BUT WANT TO PROCEED TO REPAIR // SURVEY BASE ON LUMP SUM REPAIR

Hi Celine,

Insured has requested to repair insured vehicle instead of a loss.

As spoken, please give us an official confirmation that insured vehicle is repairable to be road worthy.

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Lynn Khong
Sent: Sunday, 14 August 2022 2:34 pm
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Billy Tan <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D204283/C01/SNA3394Y // TOTAL LOSS CASE BUT WANT TO PROCEED TO REPAIR // SURVEY BASE ON LUMP SUM REPAIR

Hi LKK,

Reference to Billy email dated 25/07/2022.
Insured requested for repair instead of CTL.

It is noted that there is an IA and mandate request to CTL on 04/08/2022.
There is no remarks on the mandate request.

If there is no repair issue on chassis, please survey OIV and advise if reasonable & repairable based on LS COR of S\$23,500.

Thank you

19	23 Jun 2022 15:42	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2022/06/30
20	23 Jun 2022 15:45	Adj Mandate Request	Cur.Req:0.00:RECOMMEND TOTAL LOSS
21	04 Aug 2022 15:52	Adj Mandate Request Cancelled	
22	04 Aug 2022 16:08	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2022/06/30
23	04 Aug 2022 16:08	Adj Mandate Request	Cur.Req:0.00:RECOMMEND TOTAL LOSS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 25 July 2022 1:25 pm
To: Billy Tan <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>;

Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D204283/C01/SNA3394Y // TOTAL LOSS CASE BUT WANT TO PROCEED TO REPAIR // SURVEY BASE ON LUMP SUM REPAIR

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Dear Billy,

Content noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Monday, 25 July 2022 11:53 am

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM22D204283/C01/SNA3394Y // TOTAL LOSS CASE BUT WANT TO PROCEED TO REPAIR // SURVEY BASE ON LUMP SUM REPAIR

Hi LKK,

Kindly assist to proceed to survey the CTL case which OI intend to repair instead of Total loss vehicle.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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